

**Re: WO 13448 Update**

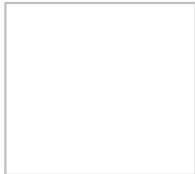
Avner Shots &lt;avner@ampmlock.com&gt;

Thu 1/21/2021 5:32 PM

To: Mary Lowery &lt;Mary.Lowery@tideh2o.net&gt;

Cc: Richard Hicks &lt;richard.hicks@cmimgmt.com&gt;; Adam Colopy &lt;adam.colopy@tideh2o.net&gt;

No problem, thank you.

***Best Regards,  
Avner Shotz***

Office: (410) 764 2001

Email: [Avner@ampmlock.com](mailto:Avner@ampmlock.com)Website: [www.AMPMLOCK.com](http://www.AMPMLOCK.com)

6318 Reisterstown Rd

Baltimore, MD 21215

Small Business Enterprise

Woman Owned Small Business

On Thu, Jan 21, 2021 at 5:24 PM Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)> wrote:

Thanks so much Avner!

Get [Outlook for iOS](#)

---

**From:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>**Sent:** Thursday, January 21, 2021 5:23:27 PM**To:** Avner Shots <[avner@ampmlock.com](mailto:avner@ampmlock.com)>**Cc:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>**Subject:** Re: WO 13448 Update

Avner,

Thanks for the update ,that's perfect . I not worried about what an inspector said because we installed the X-10 locks we were provided . And you completed what you could due to limited access , once agin . That's not your concern or mine , I just need it documented ..Thanks for the awesome support .

Thanks,  
Rick

---

**From:** Avner Shots <[avner@ampmlock.com](mailto:avner@ampmlock.com)>

**Sent:** Thursday, January 21, 2021 5:16 PM

**To:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>

**Cc:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>

**Subject:** Re: WO 13448 Update

Update on today's Service Call to V049:

X-10 Locks:

The locks were successfully installed. However, there was an inspector over the phone, and mentioned that the army reserve prefers rotary dials. We were not sure what to make of it.

Vault #1:

The vault door pm was complete. (Opening the panel, greasing and combo change) The battery was also changed. However, inside the vault there are two doors which no one on site had the combination to and the doors could not be opened. Therefore when speaking with Ft. McCoy, since they could not trigger those alarms, they would not be able pass the inspection.

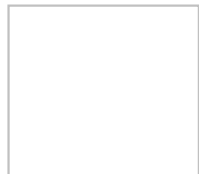
Vault #2:

The vault door pm was complete. (Opening the panel, greasing and combo change) However the gate was locked and no one onsite had a key and we could not even access the alarm panel.

Let me know if you have any questions and what we can assist with.

Thanks

***Best Regards,  
Avner Shotz***



Office: (410) 764 2001

Email: [Avner@ampmlock.com](mailto:Avner@ampmlock.com)

Website: [www.AMPMLOCK.com](http://www.AMPMLOCK.com)

6318 Reisterstown Rd

Baltimore, MD 21215

Small Business Enterprise

Woman Owned Small Business



On Thu, Jan 21, 2021 at 10:53 AM Avner Shots <[avner@ampmlock.com](mailto:avner@ampmlock.com)> wrote:

Will do. Thank you

***Best Regards,  
Avner Shotz***



Office: (410) 764 2001

Email: [Avner@ampmlock.com](mailto:Avner@ampmlock.com)

Website: [www.AMPMLOCK.com](http://www.AMPMLOCK.com)

6318 Reisterstown Rd

Baltimore, MD 21215

Small Business Enterprise  
Woman Owned Small Business



On Thu, Jan 21, 2021 at 9:46 AM Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)> wrote:

All

Just install the X-10 locks and do the annual Security pms - can use same COW

RICK

Sent from my iPhone

On Jan 21, 2021, at 9:39 AM, Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)> wrote:

Yes, I have spoken to Scott this morning- I will shoot him an email and ask him to return your call. You can try this # for Mark as well 540-270-0033.

Thank you,

**Mary Lowery**

*Project Coordinator*

**TIDEWATER, INC.**

---

[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A

Elkridge, MD 21075

**C:** 410-967-5346

---

**From:** Avner Shots <[avner@ampmlock.com](mailto:avner@ampmlock.com)>  
**Sent:** Thursday, January 21, 2021 9:37 AM  
**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Cc:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** Re: WO 13448 Update

OK please let me know.

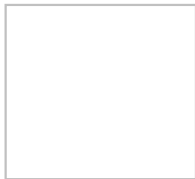
Also, I tried calling Scott and Mark to let them know the technician will be on site at roughly 11:30.

For Scott I keep getting voicemail and for Mark the line just beeps.

Is there anyway we can confirm they will be on site to meet the tech?

***Best Regards,***

***Avner Shotz***



Office: [\(410\) 764 2001](tel:4107642001)

Email: [Avner@ampmlock.com](mailto:Avner@ampmlock.com)

Website: [www.AMPMLOCK.com](http://www.AMPMLOCK.com)

6318 Reisterstown Rd

Baltimore, MD 21215

Small Business Enterprise

Woman Owned Small Business



On Thu, Jan 21, 2021 at 9:02 AM Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)> wrote:

The service call WO is CSS 27696 WO 13448 VA049 (this is for the digital locks- need to have old ones removed and new ones installed)

I'll have to get with Rick about the PM check- unfortunately I don't know what you're referring to so let me get back to you on this one.

Thank you,

**Mary Lowery**

*Project Coordinator*

**TIDEWATER, INC.**

---

[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A

Elkridge, MD 21075

C: 410-967-5346

---

**From:** Avner Shots <[avner@ampmlock.com](mailto:avner@ampmlock.com)>  
**Sent:** Thursday, January 21, 2021 8:53 AM  
**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Cc:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>; Adam Colopy  
<[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** Re: WO 13448 Update

Mary,

Great thank you so much!

Are we going to need to have x2 COWS signed for today, one for the PM check and one for the x-10 lock installations? If so Would you please specify which work order is for which one.

Thank you

***Best Regards,***

***Avner Shotz***



Office: [\(410\) 764 2001](tel:4107642001)

Email: [Avner@ampmlock.com](mailto:Avner@ampmlock.com)

Website: [www.AMPMLOCK.com](http://www.AMPMLOCK.com)

6318 Reisterstown Rd

Baltimore, MD 21215

Small Business Enterprise

Woman Owned Small Business



On Thu, Jan 21, 2021 at 8:14 AM Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)> wrote:

Hi Avner,

Per our conversation this morning:

Richard Walker will not be able to be onsite today as he is waiting for a negative COVID test result.

Your points of contact for today will be Scott Grenier 254-220-8083 and Mark Anderson 804-271-5894.

Please also note that Rick purchased 6 PANEL batteries that you guys have on your advanced truck.

Don't hesitate to reach out if you need anything from me today.

Thank you,

**Mary Lowery**

*Project Coordinator*

TIDEWATER, INC.

---

[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A

Elkridge, MD 21075

**C:** 410-967-5346