

**CERTIFICATION OF WORK  
SERVICE CALL**

(To be completed by the Contractor and saved in the Contractor's CMMS)

FACID/Building: WV022 Date of Visit: 12/19/2024

Contractor Personnel on Site:

- |                        |          |
|------------------------|----------|
| 1. <u>Drew Hammons</u> | 4. _____ |
| 2. _____               | 5. _____ |
| 3. _____               | 6. _____ |

**Service Call Number**

CSS# 2992326 WO# 17641

**Description of Repairs**

Went to boiler and had no faults or alarms and reset main power and found water is set for 180  
and boiler went to set point but found the pump was running at 198 degrees  
and I think the pump is going out of thermal overload and going into alarm for low water pressure

**CERTIFICATION OF WORK**

To be signed by the Contractor:

Print Name: Drew Hammons Date: 12/19/2024

Signed: \_\_\_\_\_

To be signed by Facility Manager:

By signing the Certification of Work, the said government representative signature does not constitute acceptance of any work performed by the contractor, it only acknowledges that the contractor was on-site during the identified timeline:

Print Name/Rank: GS-09 Mr. Hufford, Travis A. Date: 12/19/2024

Signed: \_\_\_\_\_

E-Mail: travis.a.hufford.civ@army.mil





## CASTO TECHNICAL SERVICES, INC.

## SERVICE REPORT

DATE 2024 12 19 ARRIVAL TIME 10:00 am DEPARTURE TIME 3:00 pm JOB/TCK. NO. 216150

CUSTOMER P.O. NO. \_\_\_\_\_

JOB NAME/LOCATION USARC - Kingwood WV022SERVICE REQUESTED (8) Investment is labor to troubleshoot Boiler #1. NTE.

|                           |     |    |    |      |
|---------------------------|-----|----|----|------|
| Manufacture: <u>Other</u> |     |    |    |      |
| Model#: <u>EL-399N</u>    |     |    |    |      |
| Serial#: <u>B24R07802</u> |     |    |    |      |
| Refrigerant Added:        | Qty | lb | oz | TYPE |
| Refrigerant Removed:      | Qty | lb | oz | TYPE |

|  |
|--|
| <input type="checkbox"/> Leak Tested   |
| <input type="checkbox"/> Leak Found    |
| <input type="checkbox"/> Leak Repaired |
| Method: _____                          |
| Total Charge: _____                    |

## WORK PERFORMED/UNIT INFO.

Arrived on site and went in and met with maintenance on site and was shown the boiler and found it was not running so turned power off and back on to reset and boiler took off running had no faults when reset and went from 120 degree water up to 180 and had no issues reaching set point. Pump motor was running warming at 198 degrees and on the edge of thermal overload so it could be the issue of it hitting thermal overload and stopping the pump and having a low water pressure fault.

## NATURE OF WORK

|                   |       |
|-------------------|-------|
| Regular Service   | _____ |
| Quoted Service    | _____ |
| Start-up/Warranty | _____ |
| SPD               | _____ |
| Contract Service  | _____ |
| Energy Management | _____ |

## PARTS, MATERIALS AND SUBCONTRACTED SERVICES

| QTY. | PART NO. | DESCRIPTION | P.L. | VENDOR |  |
|------|----------|-------------|------|--------|--|
|      |          |             |      |        |  |
|      |          |             |      |        |  |
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|      |          |             |      |        |  |
|      |          |             |      |        |  |
|      |          |             |      |        |  |

## SUMMARY OF TIME

| SERVICE TECHNICIAN | ON SITE<br>REG. | ON SITE<br>O.T. | REG.<br>TRAVEL | O.T.<br>TRAVEL | TOTAL<br>HRS. | MEALS | LODGING | TOLLS | MILES | OTHER |
|--------------------|-----------------|-----------------|----------------|----------------|---------------|-------|---------|-------|-------|-------|
| 1358 Drew Hammons  | 5               |                 |                |                | 5             |       |         |       |       |       |
|                    |                 |                 |                |                |               |       |         |       |       |       |
|                    |                 |                 |                |                |               |       |         |       |       |       |

JOB COMPLETE YES X NO \_\_\_\_\_ EXPLAIN \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Customer Representative