

CERTIFICATION OF WORK  
SERVICE CALL

(To be completed by the Contractor and saved in the Contractor's CMMS)

FACID/Building: MD002-02 Date of Visit: 7/22/2022

Contractor Personnel on Site:

- |          |          |
|----------|----------|
| 1. _____ | 4. _____ |
| 2. _____ | 5. _____ |
| 3. _____ | 6. _____ |

Service Call Number

CSS# \_\_\_\_\_ WO# 18474

Description of Repairs

Loss of Communication BAS  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CERTIFICATION OF WORK

To be signed by the Contractor:

Print Name: Don Hinkle Date: \_\_\_\_\_

Signed: [Signature]

To be signed by Facility Manager:

By signing the Certification of Work, the said government representative signature does not constitute acceptance of any work performed by the contractor, it only acknowledges that the contractor was on-site during the identified timeline:

Print Name/Rank: Richard Hicks Date: 7/22/22

Signed: [Signature]

E-Mail: Richard.Hicks@cmimgmt.com





9003 Yellow Brick Road, Ste K, Baltimore, MD 21237  
P: 410.803.4300 - F: 410.838.0570

# CONSOLIDATED SERVICE REPORT

<b>Location</b>	CURTIS BAY US ARMY RESERVE CENTER	<b>Customer #</b>	TID003	<b>Agreement / Type</b>	
<b>Address</b>	700 E ORDINANCE RD	<b>Customer PO</b>		<b>Service Complete</b>	Y
<b>City</b>	BALTIMORE	<b>Cust Phone</b>	443-614-7707		
<b>State</b>	MD	<b>Sales Rep</b>			
<b>Contact</b>	<b>Zip</b> 21226	<b>Service Order</b>	70019208		
		<b>Visits</b>	379500		

**Problem Description:** CK(CHECK UNITS FOR PROPER OPERATION) BAS SYSTEM LOST COMMUNICATION

## VISIT.RESOLUTIONS

Date	Visit	Resolution
07/22/22	379500	FOUND NO COMMUNICATION FROM VRF SYSTEM. CHECKED PANASONIC ADAPTER BOARD THAT PULLS IN POINTS WORKING CORRECTLY. BACNET CONTROLLER WAS WORKING CORRECTLY, BUT JACE WAS NOT RECEIVING COMMUNICATION. REPLACED ETHERNET CABLE BETWEEN BACNET CONTROLLER AND JACE. SYSTEM IS COMMUNICATING CORRECTLY. FOUND B UNIT STILL NOT COMMUNICATING. CHECKED INDOOR THERMOSTATS AND FOUND ERROR E04. CHECKED POWER AND FOUND NO POWER TO B2 ODU. GAINED ACCESS TO ELECTRICAL ROOM AND RESET BREAKER. BREAKER TRIPS INSTANTLY. THIS IS A MECHANICAL ISSUE AND NOT CONTROLS RELATED. ALSO FOUND THERMOSTATS 6C, AND 7C BLANK.

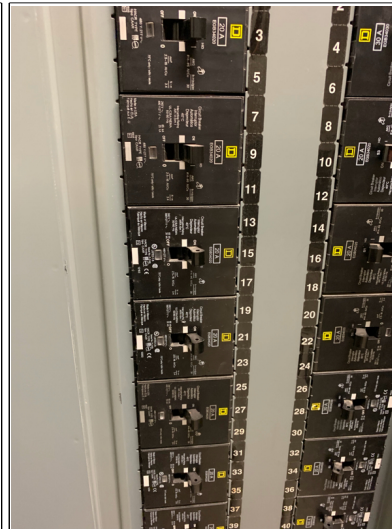
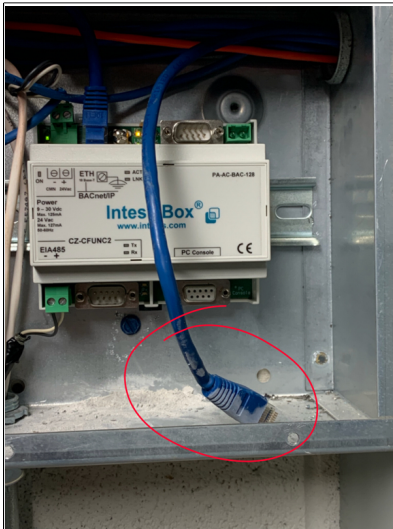
Allocation of charges is subject to change based on management review of the actual agreement coverage if applicable.

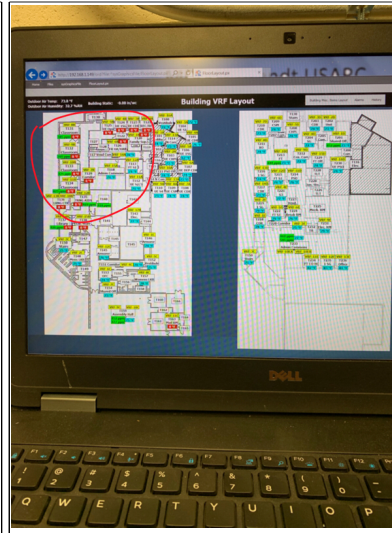
## LABOR

Date	Technician		Regular Hours	Overtime Hours	Double Time Hours
07/22/22	DON HINCKLE	Billable	8.00		
Total Billable:			8.00		
Total Agreement Covered/Nonbillable:					

## ASSETS.SERVICED

Asset	Asset Type	Asset Description	Manufacturer	Model	Serial No.
CONTROLS	ACCESS CONTROLLER	ACCESS CONTROLLER			





MATERIAL						
B-Billable	Date	Asset	Description	Quantity	PO	Source
B	07/22/22	CONTROLS	6FT ETHERNET CABLE	1.00		VS

Visit Approved By:	
--------------------------	---

Signed By:  
Date: 07-25-2022 Time: 07:43

## TERMS, CONDITIONS and LIMITATIONS

The following Terms and Conditions apply only to NON-AGREEMENT WORK, authorization for which is given by the Customer's signature in the block on the face hereof. Work performed under Maintenance Agreements, Fixed- Price Agreements and/or Time and Material Agreements shall be governed by the Terms and Conditions contained in the agreement executed by the Contractor and Customer.

Customer will provide reasonable means of access to the equipment and allow Contractor to start and stop the equipment as necessary to perform our required services.

Customer agrees to pay for all services rendered and materials or parts supplied at the current rates and prices in effect at the time services are performed. Payment is due upon the receipt of invoice.

Services are being performed as required by the Customer and it is specifically understood that Contractor has not had a previous opportunity to inspect the totality of the system, the equipment, or the maintenance records and that the work must be done immediately.

Contractor does not warrant the work performed against failures or against defects in the materials or workmanship provided. However, if any replacement part or item of equipment installed by the Contractor proves defective, the Contractor will extend to the Customer the benefits of any warranty the Contractor has received from the manufacturer; removal and reinstallation of any equipment or materials repaired or replaced under a manufacturer's warranty will be at Customer's expense and at the rates then in effect.

Any legal action against Contractor relating to this Agreement, or the breach thereof, shall be commenced within one (1) year from the date of the work.

In the event Contractor must commence legal action in order to enforce its rights under this Agreement, Customer shall pay Contractor all court costs and attorneys fees incurred by Contractor.

THERE ARE NO WARRANTIES, STATUTORY, EXPRESS OR IMPLIED, IN CONNECTION WITH THE WORK PERFORMED HEREUNDER; AND SOLE AND EXCLUSIVE REMEDY OF THE CUSTOMER FOR FAILURES OR DEFECTS IN THE WORK PERFORMED IS TO HAVE THE WORK REDONE AT THE CUSTOMER'S EXPENSE.

UNDER NO CIRCUMSTANCES, WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE), EQUITY, OR OTHERWISE, WILL CONTRACTOR BE RESPONSIBLE FOR DAMAGES ARISING FROM LOSS OF USE, LOSS OF PROFIT, INCREASED OPERATING OR MAINTENANCE EXPENSE, CLAIMS OF CUSTOMER'S CLIENTS, OR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES.