

SERVICE REPORT

KONECRANES®
Lifting Businesses™

Report Created: Aug 3, 2020 7:39 PM

Customer and Service Information

Customer	International Support Group LLC / US Army Reserve Center		
Business Location	US Army Reserve Center, Bayside, 200 Duane Rd		
City	Bayside		
Agreement	U266-US Army Reserve Center		
Service Request	1-92386181719		
Description	Hook/Shank Inspection, Oil analysis, Routine Maintenance, MAINMAN Assessment - August/2020		
PO Number	Signed offer #1-157A7M8A/1		
Billing Type	Fixed		
Customer Contact	Deen Rowe 718-413-3472 drowe@internationalsupportgroup.com	Konecranes Contact	Betsy Nogrady-Lake 5854810717 betsy.nogrady-lake@konecranes.com

Component Condition

✓ Acceptable (No issues detected)
! Need Attention

Assets

 A2840-A Single girder EOT - 1 trolley wire rope hoist			
Serial number	A2840-A	Span	70ft
Criticality	High	Lift	25ft
Site Location	Truck shop	Volt/Ph/Hz	460-3-60
Capacity/SWL	10 tons		
Model	SGTRDM		
Service Products	Hook/Shank Inspection,Oil analysis,Routine Maintenance,MAINMAN Assessment		

Trolley

Hoisting machinery

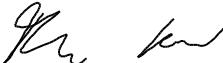
! Hoisting gear - internal		Notification
Date Reported	Aug 3, 2020	
Technician	Julio Alarcon	
Task Type	Unable to Inspect	
Fault Code	Not in Scope	
Risk	Undetermined Condition	
Recommendation	Disassemble/Inspect	
Comment:	Disassembly is required to inspect this component. Inspection frequency is as required by the OEM and/or governing regulations	

! Hoisting coupling - internal	Notification
Date Reported	Aug 3, 2020
Technician	Julio Alarcon
Task Type	Unable to Inspect
Fault Code	Not in Scope
Risk	Undetermined Condition
Recommendation	Disassemble/Inspect
Comment:	Disassembly is required to inspect this component. Inspection frequency is as required by the OEM and/or governing regulations
! Mechanical load brake	Notification
Date Reported	Aug 3, 2020
Technician	Julio Alarcon
Task Type	Unable to Inspect
Fault Code	Not in Scope
Risk	Undetermined Condition
Recommendation	Disassemble/Inspect
Comment:	Disassembly is required to inspect this component. Inspection frequency is as required by the OEM and/or governing regulations
! Hoisting wire rope 9.51 mm wire rope diameter	Quote
Date Reported	Aug 3, 2020
Technician	Julio Alarcon
Task Type	Visual assessment
Fault Code	Flattened
Risk	Safety Risk
Recommendation	Replace
Comment:	Wire rope damaged, as a result of side pulling causing rope came out of the upper sheave and got pinched between the sheave and sheave guard. Need replacing.
Hook block	
! Hook nut and locking parts	Notification
Date Reported	Aug 3, 2020
Technician	Julio Alarcon
Task Type	Unable to Inspect
Fault Code	Not in Scope
Risk	Undetermined Condition
Recommendation	Disassemble/Inspect
Comment:	Disassembly is required to inspect this component. Inspection frequency is as required by the OEM and/or governing regulations
! Hook forging - internal	Notification
Date Reported	Aug 3, 2020
Technician	Julio Alarcon
Task Type	Preventive Maintenance
Fault Code	Acceptable
Risk	No direct risk
Recommendation	No Action
Comment:	Disassembly bottom block hook, inspected look ok.

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	Notification
! Hook forging - internal	
Date Reported	Aug 3, 2020
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 Aug 3, 2020 3:04 PM Deen Rowe, Customer

 Aug 3, 2020 2:33 PM Julio Alarcon, Technician

Findings and Actions

Safety Risk **WARNING**

Indicates an unsafe condition. Failure to remedy such condition before continued operation of the identified Asset may result in personal injury including death, or property damage.

Production Risk

Indicates an inefficient condition. Failure to remedy such condition before continued operation of the identified asset may result in inefficient asset performance or an interruption in production.

Undetermined Condition

Indicates that the condition could not be directly verified through visual inspection as a result of asset configuration and/or obstruction.

The condition of certain components cannot be directly verified through visual inspection without further disassembly and/or the use of other inspection methods. These advanced services are generally excluded from the scope of typical compliance and preventive maintenance inspections. Consultation Services may be added to a Service Program or offered on a stand-alone basis to assess the condition of these components. Inspection frequency for these components should follow OEM recommendations and/or governing regulations. If no records are available, we recommend appropriate inspections be carried out to determine current condition and to establish a baseline for recurring inspections.

Improvement Opportunity

Indicates a potential opportunity to improve the safety, productivity, application or useful life of the asset.

Acceptable / Repaired Item

Component condition is verified by Konecranes service technician. No actions required. If a component or other object has been repaired within the service visit, green color code is shown as well.

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Customer	US Army Reserve Center		
Business Location	US Army Reserve Center, Bayside, 200 Duane Rd		
City	Bayside		
Agreement			
Service Request	1-92385774095		
Description	Wire Rope out of Sheaves taking appropriate action to fix		
PO Number			
Billing Type	Time & Material		
Customer Contact	Deen Rowe 718-413-3472 drowe@internationalsupportgroup.com	Konecranes Contact	Betsy Nogrady-Lake 5854810717 betsy.nogrady-lake@konecranes.com

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Service Products	Planned Repairs		

Trolley

Hoisting machinery

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Aug 3, 2020 3:04 PM Deen Rowe, Customer



Aug 3, 2020 2:05 PM Julio Alarcon, Technician

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SAFETY NOTIFICATION

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