

## Tina Lee

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**From:** Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@mail.mil>  
**Sent:** Tuesday, July 20, 2021 11:30 AM  
**To:** Richard Hicks; Tina Lee; Devlin, Thomas J CIV USARMY CENAP (US); gabrielle.mascelli@tideh2o.net  
**Cc:** Gavin, Jason D CTR USARMY 99 RSC (USA)  
**Subject:** FW: MD019 FW: FIS #31723 No AC at the site Urgent

To all,

Please cancel the CSS ticket 31723, the chiller was restarted

Ken Augustin  
RFOS C11,  
99th RD DPW, USARC  
Cell 410-703-0883  
[Kenneth.p.augustin.civ@mail.mil](mailto:Kenneth.p.augustin.civ@mail.mil)

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**From:** Augustin, Kenneth P CIV USARMY 99 RD (USA)  
**Sent:** Tuesday, July 20, 2021 10:37 AM  
**To:** 'richard.hicks@cmimgmt.com' <richard.hicks@cmimgmt.com>; 'Tina.Lee@cmimgmt.com' <Tina.Lee@cmimgmt.com>; Devlin, Thomas J CIV USARMY CENAP (US) <Thomas.J.Devlin@usace.army.mil>  
**Cc:** Jason D CTR USARMY 99 RSC Gavin (US) (jason.d.gavin.ctr@mail.mil) <jason.d.gavin.ctr@mail.mil>  
**Subject:** MD019 FW: FIS #31723 No AC at the site Urgent

Ken Augustin  
RFOS C11,  
99th RD DPW, USARC  
Cell 410-703-0883  
[Kenneth.p.augustin.civ@mail.mil](mailto:Kenneth.p.augustin.civ@mail.mil)

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**From:** Gavin, Jason D CTR USARMY 99 RSC (USA) <[jason.d.gavin.ctr@mail.mil](mailto:jason.d.gavin.ctr@mail.mil)>  
**Sent:** Monday, July 19, 2021 10:42 PM  
**To:** Augustin, Kenneth P CIV USARMY 99 RD (USA) <[kenneth.p.augustin.civ@mail.mil](mailto:kenneth.p.augustin.civ@mail.mil)>  
**Subject:** FIS #31723

Ken,  
I have submitted a new FIS ticket for the A/C at MD019. Below is the required information:

**CSS Ticket Number:** 31723

**Service Call Priority (emergency, urgent, routine):** Urgent

**Name, Office and Command of Requestor:** Jason Gavin, AFOS

**Type of Funding (COR Input)**

**Paying Activity Code (PAC) (COR Input)**

**Date and time call received**

**Specific craft designation(s):** HVAC

**Callers' description of the problem or requirement:**

Received a call from SFC Shaffer stating that it was reported to him that the A/C is not working at the center. Contacted LTC Randerson and asked him some questions. It seems that the chiller is not running. I will be on site tomorrow morning to look things over. The interior temps were around 87 degrees when I spoke to LTC Randerson. POC is SFC William Shaffer at 410-453-5625 or [william.m.shaffer2.mil@mail.mil](mailto:william.m.shaffer2.mil@mail.mil) or Mr. Maze at 502-381-9222 or [nathan.a.maze.civ@mail.mil](mailto:nathan.a.maze.civ@mail.mil)

**Associated Asset ID number:** MD019

**Description of equipment or system (type of equipment, size, serial number):** Unknown

Please let me know if anything else is needed for this.

Thank you,

**Jason Gavin**

AFOS - Area Facility Operations Specialist

**DAWSON**

1001 Olgetown Rd, Newark, DE 19702

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