

Tina Lee

From: Richard Hicks
Sent: Thursday, July 15, 2021 2:29 PM
To: Tina Lee
Subject: FW: [External Sender] RE: proposals needed today - HIGH PRIORITY

Tina please upload this to WO# 14549

From: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Sent: Thursday, July 15, 2021 1:48 PM
To: Arbry Charlton <acharlton@mooreselectric.com>; Mary Lowery <Mary.Lowery@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Richard Hicks <richard.hicks@cmimgmt.com>; Earl Ware <eware@mooreselectric.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

Arbry,

Rick has given the approval for the parts. Please get the parts ordered and send me over the ETA by COB please.

Thank you!

Gabby Mascelli

Project Coordinator
TIDEWATER, INC.

gabrielle.mascelli@tideh2o.net
6625 Selnick Drive, Suite A
Elkridge, MD 21075
C: 410-688-0142

From: Arbry Charlton <acharlton@mooreselectric.com>
Sent: Wednesday, July 14, 2021 4:52 PM
To: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>; Mary Lowery <Mary.Lowery@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>; Earl Ware <eware@mooreselectric.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

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You're welcome Gabby,

My area service manager advice that if the board is original and has NOT been previously replaced, the vendor has all the necessary parts in stock at the warehouse in Maryland which means it could be here by Friday. If the board HAS BEEN PREVIOUSLY REPLACED, This will require an upgraded board and display module for it to work (hardware and software changes made in the last board builds which effects compatibility). The board and display are at the factory and will be here estimated in 5-7 business days. While on site tomorrow, he will get the information the manufacture needs to determine which board gets put in. This will likely inch us past

the \$2500 mark, he has all the pricing needed for this but to keep confusion to a minimum, he will get the correct information and go from there.

Please let me know if you all have any questions.

Thank you,

Arbry Charlton
Customer Service Representative
800.789.7199 (24 Hour Commercial Service)
434.309.2483 (Direct Line)
888.722.2712 (Fax)
acharlton@mooreselectric.com



From: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Sent: Wednesday, July 14, 2021 3:18 PM
To: Arbry Charlton <acharlton@mooreselectric.com>; Mary Lowery <Mary.Lowery@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

Thank you Arbry,

Please update on the status of the equipment for the boilers (WO 14549) and when we can schedule for boiler repair when you have that information.

Thank you!

Gabby Mascelli
Project Coordinator
TIDEWATER, INC.

gabrielle.mascelli@tideh2o.net
6625 Selnick Drive, Suite A
Elkridge, MD 21075
C: 410-688-0142

From: Arbry Charlton <acharlton@mooreselectric.com>
Sent: Wednesday, July 14, 2021 1:06 PM
To: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>; Mary Lowery <Mary.Lowery@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

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Sounds good. I have this on the schedule for tomorrow 7/15

Thank you,

Arbry Charlton
Customer Service Representative
800.789.7199 (24 Hour Commercial Service)
434.309.2483 (Direct Line)
888.722.2712 (Fax)
acharlton@mooreselectric.com



From: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Sent: Wednesday, July 14, 2021 12:37 PM
To: Arbry Charlton <acharlton@mooreselectric.com>; Mary Lowery <Mary.Lowery@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

Perfect. Please schedule for tomorrow 7/15 (WO 14552 chiller repair). I have confirmed with POC onsite.

Thank you!

Gabby Mascelli
Project Coordinator
TIDEWATER, INC.

gabrielle.mascelli@tideh2o.net
6625 Selnick Drive, Suite A
Elkridge, MD 21075
C: 410-688-0142

From: Arbry Charlton <acharlton@mooreselectric.com>
Sent: Wednesday, July 14, 2021 12:29 PM
To: Mary Lowery <Mary.Lowery@tideh2o.net>; Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

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Good afternoon all,

After Speaking with the area service manager Earl Ware, He advised that the repair for the Chiller will be completed tomorrow. He is in the process of picking up all equipment. He will be replacing a transducer and sensor.

He is still sourcing out equipment for the boiler to be repaired.

As of now everything appears to be under the 2500.00 NTE. No quote is needed at this time.

Please let me know if 7/15 works best for you for the Chiller repair.

Thank you,

Arbry Charlton
Customer Service Representative
800.789.7199 (24 Hour Commercial Service)
434.309.2483 (Direct Line)
888.722.2712 (Fax)
acharlton@mooreselectric.com



From: Arbry Charlton
Sent: Wednesday, July 14, 2021 9:52 AM
To: 'Mary Lowery' <Mary.Lowery@tideh2o.net>; Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Richard Hicks <richard.hicks@cmimgmt.com>
Subject: RE: [External Sender] RE: proposals needed today - HIGH PRIORITY

Mary,

I've sent all request to the estimating department.

Thank you,

Arbry Charlton
Customer Service Representative
800.789.7199 (24 Hour Commercial Service)
434.309.2483 (Direct Line)
888.722.2712 (Fax)
acharlton@mooreselectric.com



From: Mary Lowery <Mary.Lowery@tideh2o.net>
Sent: Wednesday, July 14, 2021 9:46 AM
To: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>; Arbry Charlton <acharlton@mooreselectric.com>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Richard Hicks <richard.hicks@cmimgmt.com>
Subject: [External Sender] RE: proposals needed today - HIGH PRIORITY

Arbry,

Please note we need these ASAP today.

Thank you,
Mary Lowery
Project Coordinator
TIDEWATER, INC.

mary.lowery@tideh2o.net
6625 Selnick Drive, Suite A
Elkridge, MD 21075

C: 410-967-5346

From: Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>
Sent: Wednesday, July 14, 2021 9:42 AM
To: Arbry Charlton <acharlton@mooreselectric.com>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Richard Hicks <richard.hicks@cmimgmt.com>; Mary Lowery <Mary.Lowery@tideh2o.net>
Subject: proposals needed today - HIGH PRIORITY
Importance: High

Good morning Arbry,

Please send over the proposals for both the boilers and chiller that the supervisor looked at yesterday 7/13. See WOs below.

14549 (boilers faulted out and will not run) – proposal needed today

14552 (chiller second stage compressors in alarm) – proposal needed today

These are of extremely high importance, so it is imperative that we get the proposals today.

Thank you!

Gabby Mascelli
Project Coordinator
TIDEWATER, INC.

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