

Tina Lee

From: Richard Hicks
Sent: Wednesday, September 22, 2021 3:56 PM
To: Tina Lee
Subject: Fw: VA006 -Gas Pressure Issue

Tina please PDF and upload to WO 15111

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From: Richard Hicks
Sent: Tuesday, September 21, 2021 11:39 AM
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Subject: VA006 -Gas Pressure Issue

Don , Scott , Team ,
Don Per our conversation , Moore's is onsite trouble shooting and found both boilers and water heater locked out on Low Gas pressure faults . Moore's measures the gas pressure with a gas monometer . The first boiler had 8.1" on the meter then dropped to 7.1" ...when the second boiler came on line the gas pressure dropped and boilers faulted out over a 10 period below 1" .. **Moores is recommending for you to Contact the natural gas provider and have them confirm we have the correct gas pressure coming to the building main gas meter is operating correctly with equipment operating , before we put any additional efforts into this . What we are seeing is a gas pressure issue .** Why are we loosing gas pressure when Both boiler are operating ,also water .

Thanks,
Rick

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