

Tina Lee

From: Brenda Gerold
Sent: Friday, June 19, 2020 2:52 PM
To: Adam Colopy; Karlee Demain; Tina Lee
Cc: Richard Hicks
Subject: FW: VA048 - CSS PENDING - WO 12455 (UNCLASSIFIED)
Attachments: DoD Update - Face Covers

Tidewater Team,

Please note this ticket is ON-HOLD (INPRG-Regular) until COVID-19 suspension is lifted or unless otherwise notified.

Very Respectfully,

Brenda Gerold
Work Orders Service Desk / 99th - Region 5
5285 Shawnee Road, Suite 510
Alexandria, VA 22312
703-738-5302
99R5.Service@cmimgmt.com

This message (including any attachments) contains confidential or privileged information intended for a specific individual and purpose, and is protected by law. If you are not the intended recipient, please notify the sender at (703) 738-5300. Any disclosure, copying, or distribution of this message, or the taking of any action based on it, is strictly prohibited.

-----Original Message-----

From: Brenda Gerold
Sent: Friday, June 19, 2020 1:30 PM
To: Adam Colopy <adam.colopy@tideh2o.net>; Karlee Demain <karlee.demain@tideh2o.net>; Tina Lee <tina.lee@tideh2o.net>
Cc: Richard Hicks <richard.hicks@cmimgmt.com>
Subject: FW: VA048 - CSS PENDING - WO 12455 (UNCLASSIFIED)

Tidewater Team,

Please note this ticket is ON-HOLD (INPRG-Regular) until COVID-19 suspension is lifted or unless otherwise notified.

Inform your techs that it is mandatory to wear face coverings and follow social distancing CDC guidelines. (see email attachment).

Here's CSS# PENDING, ROUTINE (30 DAYS) service call work order #12455 for your action and a reminder to contact Rick Hicks if the service call exceeds \$450 so he can contact the COR for approval to repair. Don't forget to have your tech complete the service call certification of work form (COW) and to provide before and after pictures. Pics must be provided with the COW form.

NOTE: This is only approval for your tech to work on this scope of work. If site personnel requests other work to be completed outside of stated work - please ask them to put a service call request in with the AFOS or RFOS and then we can get their concerns addressed.

Thanks - Rick Hicks, CMI Management

Kindly reply so I will know you are in receipt of this email.

Very Respectfully,

Brenda Gerold
Work Orders Service Desk / 99th - Region 5
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-----Original Message-----

From: Brenda Gerold
Sent: Friday, June 19, 2020 1:26 PM
To: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>; Richard Hicks <richard.hicks@cmimgmt.com>
Cc: Williams, Angela Wanda CTR USARMY 99 RD (USA) <angela.w.williams.ctr@mail.mil>; Devlin, Thomas J CIV USARMY CENAP (US) <Thomas.J.Devlin@usace.army.mil>
Subject: VA048 - CSS PENDING - WO 12455 (UNCLASSIFIED)

Acknowledged and processing service call work order # 12455 through Tidewater.

Very Respectfully,

Brenda Gerold
Work Orders Service Desk / 99th - Region 5
5285 Shawnee Road, Suite 510
Alexandria, VA 22312
703-738-5302
99R5.Service@cmimgmt.com

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-----Original Message-----

From: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>
Sent: Friday, June 19, 2020 1:06 PM
To: Richard Hicks <richard.hicks@cmimgmt.com>; Brenda Gerold <brenda.gerold@cmimgmt.com>

Cc: Williams, Angela Wanda CTR USARMY 99 RD (USA) <angela.w.williams.ctr@mail.mil>; Devlin, Thomas J CIV USARMY CENAP (US) <Thomas.J.Devlin@usace.army.mil>
Subject: FW: CSS (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Hi Brenda/Rick

Please add to PM contract and send me a WO#. Our CSS System is down again.

I will furnish you the CSS# when the system is working again.

Very Respectfully,

Scott A. Grenier
Regional Facility Operations Specialist
99th Div (R) DPW
1741 E Belt Blvd
Richmond, VA 23224
Cell: 254.220.8083
Office: 910.598.8339
Email: scott.a.grenier.civ@mail.mil

-----Original Message-----

From: Williams, Angela Wanda CTR USARMY 99 RD (USA)
Sent: Friday, June 19, 2020 12:42 PM
To: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>
Cc: Winfield, Christina M CIV USARMY (USA) <christina.m.winfield.civ@mail.mil>
Subject: CSS (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Scott,

Please see request for VA048, CSS is down we as AFOS where instructed to send the RFOS.

- 1.) CSS Ticket Number:
- 2.) Service Call Priority (emergency, urgent, routine): Routine
- 3.) Name, Office and Command of Requestor: Angela W. Williams-Taylor, AFOS
- 4.) Type of Funding (COR Input)
- 5.) Paying Activity Code (PAC) (COR Input)
- 6.) Discover 18 June 2020.
- 7.) Specific craft designation(s): PM
- 8.) Callers'/AFOS description of the problem or requirement: Install cipher lock on the first office at the AMSA shop.
- 9.) POC is Christina Winfield at 910-598-9428
- 10.) Associated Asset ID number: VA048
Description of equipment or system (type of equipment, size, serial number): : Install cipher lock on the first office at the AMSA shop.

Very Respectfully,

Mrs. Angela W. Williams-Taylor
99th RD (DPW)
AFOS AREA FACILITY OPERATIONS SPECIALIST (AFOS) REGION C10
Contractor: Dawson
Angela.w.williams.ctr@mail.mil
Office: 910-598-8339
Phone: 757.544.7039

CLASSIFICATION: UNCLASSIFIED

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