

Date: 7/31/2025

Region: 4C

FEMS No.: 3265502

FAC ID: WV046

Maximo WO No.: 19784

Asset #: NA

Priority: Emergency



**Original Work Request:**

The RTU#4 on the BMA shop is not running, no A/C and the AHU is not running, and the controls are not showing up on Niagara, please have Casto Tech. to come and repair controls and RTU #4. This is an emergency because no air movement throughout the building.

Recommend Contractor: Casto

Emergency POC Onsite: TIM GILLENWALTER 740-538-9000

**Description of Repairs Needed:**

Labor and material found the relay was wired up but had no call wiring. I also found the breaker on the auh in the off position. I jumped the relay and turned the breaker back to on. I restored power and the unit came back on. Return 24-Jul-25 I found the unit frozen from the compressor to the a coil. I thawed it all out and talked to Tom. To ask about alarms and potential causes, I think when the unit went unoccupied it didn't tell the condenser to shut off. I was able to get the unit running again and checked the on site control. I saw that the graphic showed the supply fan turning as it should

Labor:	Labor Hrs	Labor Rate	Total
Technicians	2	\$ 159.75	\$ 319.50
Trip Charge	20	\$ 1.75	\$ 35.00
Technician \$319.00 - \$198.00 = \$121.00	1	\$ 121.00	\$ 121.00

Material List:	Quantity	Cost	Total
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

Equipment List:	Quantity	Cost	Total
		\$ -	
		\$ -	
		\$ -	

**PM WO History:**

NA

**Estimate Summary:**

Labor	Material	Equipment
\$ 475.50	\$ -	\$ 0.00

Sub Total	G&A 12%	Fee 6%	Total Estimate
\$475.50	\$57.06	\$28.53	\$561.09

**Invoice - 293431**



**Date:** 07/28/2025

**CTS Work Order:** 224157

**Purchase Order #:** FEMS 3265502

**Customer Contact:** Tom McBerney

**Casto Technical Services, Inc.**

PO Box 627

Charleston, WV 25322

(304) 346-0549 - (304) 346-8920 (fax)

**Bill to:** USARC - Parkersburg WV046  
4603 Camden Avenue  
PFC Reynolds USARC/BMA #102  
Parkersburg, WV 26101-1295

**Service at:** USARC - Parkersburg WV046  
4603 Camden Avenue  
PFC Reynolds USARC/BMA #102  
Parkersburg, WV 26101-1295

**Terms:** Net 30 days - ELECTRONIC MAIL

All past due balances are subject to a monthly 1.5% finance charge.

*For your convenience, we now accept Visa and Mastercard.*

Description	Quantity	Amount
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Reset the breaker for Trane RTU #4. Started unit and verified for proper operation.

**Labor Total:** \$319.50

**Trip Charge Total:** \$35.00

<b>Subtotal:</b>	\$354.50
<b>Sales Tax:</b>	\$0.00
<b>Payments:</b>	\$0.00
<b>Total Due:</b>	<b>\$354.50</b>

CASTO TECHNICAL SERVICES, INC.

## SERVICE REPORT

DATE 2025 7 23 ARRIVAL TIME 3:00 pm

**DEPARTURE TIME** 4:00 pm

JOB TICK NO 224157

CUSTOMER PO. NO *FEMS 3265502*

**JOB NAME/LOCATION** USARC - Parkersburg WV046

**SERVICE REQUESTED** RTU #4 on the BMA shop is not running, no A/C and the AHU is not running. The controls are not showing up on

Manufacturer: Trane  
Model#: TSCB008U0F  
Serial#: K10J93027

Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

- Leak Tested**
- Leak Found**
- Leak Repaired**

**Method:** \_\_\_\_\_

**Total Charge:** \_\_\_\_\_

**WORK PERFORMED/UNIT INFO**

I found the relay was wired up but had no call wiring. I also found the breaker on the ahu in the off position. I jumped the relay and turned the breaker back to on. I restored power and the unit came back on.

**NATURE OF WORK**

Regular Service \_\_\_\_\_

Quoted Service \_\_\_\_\_

Start-up/Warranty \_\_\_\_\_

SPD \_\_\_\_\_

Contract Service \_\_\_\_\_

Energy Management \_\_\_\_\_

**PARTS, MATERIALS AND SUBCONTRACTED SERVICES**

## **SUMMARY OF TIME**

**JOB COMPLETE**

YES X NO \_\_\_\_\_ EXPLAIN \_\_\_\_\_

**SIGNATURE** \_\_\_\_\_

### **Customer Representative**

CASTO TECHNICAL SERVICES, INC.

## SERVICE REPORT

DATE 2025 7 24 ARRIVAL TIME 10:00 am

**DEPARTURE TIME** 4:10 pm: pm

JOB/TICK NO 224175

**CUSTOMER PO. NO.** *Julie Page*

**JOB NAME/LOCATION** USARC - Parkersburg WV046

**SERVICE REQUESTED** Air Handler shut down, low limit alarm. Suspects that the fan continues to run, even though it shows they aren't

Manufacturer: Trane  
Model#: TSCB008U0F  
Serial#: K10J93027

Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

- Leak Tested**
- Leak Found**
- Leak Repaired**

**Method:** \_\_\_\_\_

**Total Charge:** \_\_\_\_\_

**WORK PERFORMED/UNIT INFO**

I found the unit frozen from the compressor to the a coil. I thawed it all out and talked to Tom. To ask about alarms and potential causes, I think when the unit went unoccupied it didn't tell the condenser to shut off. I was able to get the unit running again and checked the on site control. I saw that the graphic showed the supply fan turning as it should. I told Tom we'd see how things go over night and if we have more issues, we will work with the controls company to help find a solution.

**NATURE OF WORK**

Regular Service \_\_\_\_\_

Quoted Service \_\_\_\_\_

Start-up/Warranty \_\_\_\_\_

SPD \_\_\_\_\_

Contract Service \_\_\_\_\_

Energy Management \_\_\_\_\_

**PARTS, MATERIALS AND SUBCONTRACTED SERVICES**

## **SUMMARY OF TIME**

**JOB COMPLETE**

YES X NO \_\_\_\_\_ EXPLAIN

**SIGNATURE** \_\_\_\_\_

### **Customer Representative**

**Invoice - 293457****Date:** 07/28/2025**CTS Work Order:** 224175**Purchase Order #:** VA - JULIE PAPE**Customer Contact:** Julie Pape**Casto Technical Services, Inc.**

PO Box 627

Charleston, WV 25322

(304) 346-0549 - (304) 346-8920 (fax)

**Bill to:** Tidewater, Inc  
6625-A Selnick Drive  
Suite A  
Elkridge, MD 21075**Service at:** USARC - Parkersburg WV046  
4603 Camden Avenue  
PFC Reynolds USARC/BMA #102  
Parkersburg, WV 26101-1295**Terms:** Net 30 days

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Description	Quantity	Amount
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Labor to troubleshoot, diagnose and made necessary repairs and adjustments to the Trane AHU.

**Labor Total:** \$284.00**Trip Charge Total:** \$35.00

Subtotal:	\$319.00
Sales Tax:	\$0.00
Payments:	\$0.00
<b>Total Due:</b>	<b>\$319.00</b>