

## **LIMITED ONE YEAR WARRANTY ON IVATION® AIR CONDITIONER AND DEHUMIDIFIER**

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.

### **LIMITATION OF LIABILITY**

TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED, EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY STATEMENT AND TO THE EXTENT NOT PROHIBITED BY LAW, WE DISCLAIM ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THIS DISCLAIMER MAY NOT APPLY TO YOU. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, WE LIMIT THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

**WHO MAY USE THIS WARRANTY?** C&A Marketing, Inc. located at 114 Tived Lane East, Edison, NJ 08837 ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

**WHAT DOES THIS WARRANTY COVER?** This limited warranty covers defects in materials and workmanship in the Ivation air conditioner (the "product") for the Warranty Period as defined below.

**WHAT DOES THIS WARRANTY NOT COVER?** This limited warranty does not cover any damage due to: (a) normal wear and tear; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

**WHAT IS THE PERIOD OF COVERAGE?** This limited warranty starts on the date of your purchase and lasts for one year (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

**WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?** With respect to any defective product during the Warranty Period, we will, in our sole discretion, either: (a) repair or replace such product (or the defective part) free of charge or (b) refund the purchase price of such product.

**HOW DO YOU OBTAIN WARRANTY SERVICE?** To obtain warranty service, you must contact us at 1-800-845-3049 or by email at [info@myivation.com](mailto:info@myivation.com) during the Warranty Period to obtain a Defective Merchandise Authorization ("DMA") number. No warranty service will be provided without a DMA number.

## Troubleshooting Guide

### AIR CONDITIONER AND DEHUMIDIFIER

#### Unit does not start

- Make sure the dehumidifier's plug is secured entirely into the outlet.
- Check your home fuse/circuit breaker box.
- Dehumidifier has reached its preset level or reservoir is full.
- Water reservoir is not in the proper position.

#### Dehumidifier does not dry the air as it should

- Allow enough time to remove the moisture.
- Make sure there are no curtains, blinds or furniture blocking the front or back of the dehumidifier.
- The humidity control may not be set low enough.
- Check that all doors, windows and other openings are securely closed.
- Room temperature is too low, below 41°F (5°C).
- There is a kerosene heater or something giving off water vapor.

#### The unit makes a loud noise when operating

- The air filter is clogged.
- The unit is tilted instead of upright as it should be.
- The floor surface is not level.

#### Frost appears on the Coils

- This is normal. The dehumidifier has an Auto defrost feature.

#### Water on floor

- Hose or connection may be loose.
- The reservoir is being used to collect water, but the rear drain plug is removed.

#### ES, AS, EB, P2 and EC appear in the display

- These are error codes and protocol codes. See the CONTROL BUTTONS ON THE DEHUMIDIFIER section.

This product is covered by a limited one-year warranty. Coverage is subject to exclusions. See warranty for details.

#### Specifications:

Rated power: 115V, 60Hz

Power input: 810W

Rated current: 7.8A

Refrigerant: R410A/7.2 ozs

Moisture removal: 50 pints/day

IEF: 1.8 L/kW.H

Design pressure: 540PSIG/300PSIG

Airflow: 320-370m<sup>3</sup>/h / 188-218 CFM

Reservoir capacity: 13 pints (6L)

Noise level: 55/57.5dbA

Selectable relative humidity range: 35% – 85%

Environment ambient temp: 41°F (5°C) – 90°F (32°C)

Dimensions: 15.4" x 10.8" x 23.2" (39.1 x 27.5 x 59.0cm)

Weight: 43.69 lbs. (19.82 kg)



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