

Tina Lee

From: Richard Hicks
Sent: Friday, July 8, 2022 9:10 AM
To: Tina Lee
Subject: FW: MD024 WO#16786 --Newly installed units are freezing up
Attachments: image000000.JPG; image000000.JPG; image000001.JPG; image000002.JPG; image000003.JPG

Importance: High

From: Richard Hicks
Sent: Thursday, July 7, 2022 11:18 AM
To: Lindsay Ruby <lindsay@sandsmidatlantic.com>; 'Seth Brannon' <seth@sandsmidatlantic.com>
Cc: Shara Fortier <Shara.Fortier@tideh2o.net>; Mary Lowery <Mary.Lowery@tideh2o.net>; Adam Colopy <adam.colopy@tideh2o.net>
Subject: MD024 WO#16786 --Newly installed units are freezing up
Importance: High

Lindsay, this was just reported to me for MD024 . New newly installed units are freezing up and it appears insulation on the line sets is falling off . Please schedule with Shara to get this addressed under warranty at no charge .

Work Order	Description	Site	Location / Fac. ID	Site Co
16786	Outdoor condenser has a bad leak . 4 indoor unit-PAID INCURRED COSTS 3.9.22	99REG5	MD024-01	24

Thanks,
Rick

Rick Hicks
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