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Billing Address	Site Address
Customer: TIDEWATER, INC Address: 6625 SELNICK DRIVE Phone: ELKRIDGE MD 21075 614-623-9569	Customer: USARC VA049 CHESTERFIELD Address: 6700 STRATHMORE ROAD Phone: NORTH CHESTERFIELD VA 23237 6146239569
Service Call #: COM0127144	Call Type: COM-HVAC

Service Requested

No Communication with Alerton

SOW: 81 Degrees in 2nd Floor Cmd Suite area. Room has constant hot air running through the supply vents. Mech Room Controls all in red for each zone.

We would also like for you to make sure the chiller is fully operational and no issues from the power outages

***Call Tina while on site to get approval for repairs over the phone.

Problems

Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
CONTROLS ISSUE	JEREMYGRAY	Carrier m#25HCE436A510	Carrier	3219E04346	

Tech Notes

Site Start - 3/3/2020 8:00 AM

Site Stop - 3/3/2020 5:00 PM

Arrived on site. Checked in with facilities manager. Troubleshooted backtalk BSA system. Access CMD controls. Conducted a IP release all and a IP Configuration In the command comp area. All IP addresses and Mac addresses are operating properly. Control module has failed. Air condition and equipment sales (ACES) Jesus came out to assist me with further repairs of BAS network system. Replaced power module, BSA system is back online. There is three zone thermostats that has failed and is Coded " zero" Because there is no power to thermostat. This code 0 is interfering with another control zoned device that is actually coded at zero. ACES will submit a quote "After effect" A technician from aces will return once availability is possible. System is back up online operating properly at this time. (Except the three thermostats down stairs on First level. Clean site. Checked out with facilities manager. Job complete.

Please note: THERE is a NTE increase PER RICK HICKS

Make sure to see the attachment for aces site report

Labor

Date	Technician	Description	Hours
3/3/2020	JEREMIAH GRAY	REGULAR HVACR LABOR	9.00

Materials

Date	Part Number	Description	Quantity
No records found			

Signed By	Mark Anderson	Signature	Date	3/3/2020