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Billing Address	Site Address
<b>Customer:</b> TIDEWATER, INC <b>Address:</b> 6625 SELNICK DRIVE ELKRIDGE MD 21075 <b>Phone:</b> 614-623-9569	<b>Customer:</b> USARC VA049 CHESTERFIELD <b>Address:</b> 6700 STRATHMORE ROAD NORTH CHESTERFIELD VA 23237 <b>Phone:</b> 6146239569
<b>Service Call #:</b> COM0127144	<b>Call Type:</b> COM-HVAC


Service Requested
No Communication with Alerton  SOW: 81 Degrees in 2nd Floor Cmd Suite area. Room has constant hot air running through the supply vents. Mech Room Controls all in red for each zone.  We would also like for you to make sure the chiller is fully operational and no issues from the power outages  ***Call Tina while on site to get approval for repairs over the phone.

Problems					
Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
CONTROLS ISSUE	JEREMYGRAY	Carrier m#25HCE436A510	Carrier	3219E04346	

Tech Notes
Site Start - 3/3/2020 8:00 AM Site Stop - 3/3/2020 5:00 PM  Arrived on site. Checked in with facilities manager. Troubleshooted backtalk BSA system. Access CMD controls. Conducted a IP release all and a IP Configuration In the command comp area. All IP addresses and Mac addresses are operating properly. Control module has failed. Air condition and equipment sales (ACES) Jesus came out to assist me with further repairs of BAS network system. Replaced power module, BSA system is back online. There is three zone thermostats that has failed and is Coded " zero" Because there is no power to thermostat. This code 0 is interfering with another control zoned device that is actually coded at zero. ACES will submit a quote "After effect" A technician from aces will return once availability is possible. System is back up online operating properly at this time. (Except the three thermostats down stairs on First level. Clean site. Checked out with facilities manager. Job complete.  Please note: THERE is a NTE increase PER RICK HICKS  Make sure to see the attachment for aces site report

Labor			
Date	Technician	Description	Hours
3/3/2020	JEREMIAH GRAY	REGULAR HVACR LABOR	9.00

Materials			
Date	Part Number	Description	Quantity
No records found			

<b>Signed By</b> Mark Anderson	<b>Signature</b> 	<b>Date</b> 3/3/2020
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