

SERVICE REPORT

Report Created: Jul 11, 2023 6:35 AM

Customer and Service Information

Customer	International Support Group LLC / US Army Reserve Center		
Business Location	US Army Reserve Center, Bayside, 200 Duane Rd		
City	Bayside		
Agreement			
Service Request	1-99083770702		
Description	PHI (NY) - SERVICE CALL / REPAIR Provide service technician and scissors lift to perform Service Call on 10 Ton Sissco Crane w/Yale Hoist to determine issue of "Jumped Guide" on Asset #H-1 per Quote# 1-19163MAA.		
PO Number	Email Approval		
Billing Type	Fixed		
Customer Contact	Michele Dubois 954-900-1095 mdubois@internationalsupportgroup.com	Konecranes Contact	Brett Kenna 6104273521 brett.kenna@konecranes.com

Component Condition

- ✓ Acceptable (No issues detected)
- ! Need Attention

Assets

<div> H-1</div> <div>Single girder EOT - 1 trolley wire rope hoist</div>				
Manufacturer		SISSCO	Span	70ft
Serial number		A2840-A	Lift	25ft
Criticality		High	Volt/Ph/Hz	460-3-60
Site Location		H-1 / Truck shop		
Capacity/SWL		10 tons		
Model		SGTRDM		
Service Products		Planned Repairs		
Hoists				
Asset Description		Serial number	Model Type	Manufacturer
		CK5835XC	EEW10-23PT19D4	YALE
				10 t

Trolley

Hoisting machinery
CK5835XC, YALE, EEW10-23PT19D4, 10 t

SERVICE REPORT

! Rope guide

Quote

Date Reported Jul 10, 2023
Technician Tony Farquharson
Task Type Operational assessment
Fault Code Acceptable
Risk **Improvement Opportunity**
Recommendation No Action
Comment:

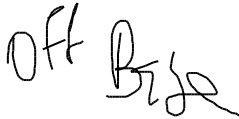
I would recommend installing a rope guide or a retrofit rope guide prevent Hoists from skipping grooves when the rope goes slack.

! Hoisting wire rope Measure 9.51 mm wire rope diameter

Quote

Date Reported Jul 10, 2023
Technician Tony Farquharson
Task Type Operational assessment
Fault Code Cross wrapped on rope drum
Risk **Safety Risk**
Recommendation Replace
Comment:

Wire rope is wedged and wrapped around the drum a couple time at the motor side. Which causes the rope to jump two upper sheaves and kinked wire rope in multiple sections. I recommend replace wire rope and this crane needs to lockout from any further used for safety reasons.



Jul 10, 2023 2:56 PM Patrick Murray, Customer



Jul 10, 2023 8:41 PM Tony Farquharson, Technician

Findings and Actions

Safety Risk **WARNING**

Indicates an unsafe condition. Failure to remedy such condition before continued operation of the identified Asset may result in personal injury including death, or property damage.

Production Risk

Indicates an inefficient condition. Failure to remedy such condition before continued operation of the identified asset may result in inefficient asset performance or an interruption in production.

Undetermined Condition

Indicates that the condition could not be directly verified through visual inspection as a result of asset configuration and/or obstruction.

The condition of certain components cannot be directly verified through visual inspection without further disassembly and/or the use of other inspection methods. These advanced services are generally excluded from the scope of typical compliance and preventive maintenance inspections. Consultation Services may be added to a Service Program or offered on a stand-alone basis to assess the condition of these components. Inspection frequency for these components should follow OEM recommendations and/or governing regulations. If no records are available, we recommend appropriate inspections be carried out to determine current condition and to establish a baseline for recurring inspections.

Improvement Opportunity

Indicates a potential opportunity to improve the safety, productivity, application or useful life of the asset.

Acceptable / Repaired Item

Component condition is verified by Konecranes service technician. No actions required. If a component or other object has been repaired within the service visit, green color code is shown as well.

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SAFETY NOTIFICATION

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SAFETY NOTIFICATION

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Fault Code	Cross wrapped on rope drum
Risk	Safety Risk
Recommendation	Replace

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