

# SERVICE REPORT

Report Created: Jul 11, 2023 6:35 AM

## Customer and Service Information

<b>Customer</b>	International Support Group LLC / US Army Reserve Center		
<b>Business Location</b>	US Army Reserve Center, Bayside, 200 Duane Rd		
<b>City</b>	Bayside		
<b>Agreement</b>			
<b>Service Request</b>	1-99083770702		
<b>Description</b>	PHI (NY) - SERVICE CALL / REPAIR Provide service technician and scissors lift to perform Service Call on 10 Ton Sissco Crane w/Yale Hoist to determine issue of "Jumped Guide" on Asset #H-1 per Quote# 1-19163MAA.		
<b>PO Number</b>	Email Approval		
<b>Billing Type</b>	Fixed		
<b>Customer Contact</b>	Michele Dubois 954-900-1095 mdubois@internationalsupportgroup.com	<b>Konecranes Contact</b>	Brett Kenna 6104273521 brett.kenna@konecranes.com

## Component Condition

- ✓ Acceptable (No issues detected)
- ! Need Attention

## Assets



H-1

Single girder EOT - 1 trolley wire rope hoist

<b>Manufacturer</b>	SISSCO	<b>Span</b>	70ft
<b>Serial number</b>	A2840-A	<b>Lift</b>	25ft
<b>Criticality</b>	High	<b>Volt/Ph/Hz</b>	460-3-60
<b>Site Location</b>	H-1 / Truck shop		
<b>Capacity/SWL</b>	10 tons		
<b>Model</b>	SGTRDM		

**Service Products** Planned Repairs

### Hoists

Asset Description	Serial number	Model Type	Manufacturer	Capacity
	CK5835XC	EEW10-23PT19D4	YALE	10 t

Trolley

Hoisting machinery  
CK5835XC, YALE, EEW10-23PT19D4, 10 t

# SERVICE REPORT

## ! Rope guide

Quote

**Date Reported** Jul 10, 2023  
**Technician** Tony Farquharson  
**Task Type** Operational assessment  
**Fault Code** Acceptable  
**Risk** **Improvement Opportunity**  
**Recommendation** No Action  
**Comment:**

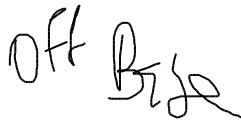
I would recommend installing a rope guide or a retrofit rope guide prevent Hoists from skipping grooves when the rope goes slack.

## ! Hoisting wire rope Measure 9.51 mm wire rope diameter

Quote

**Date Reported** Jul 10, 2023  
**Technician** Tony Farquharson  
**Task Type** Operational assessment  
**Fault Code** Cross wrapped on rope drum  
**Risk** **Safety Risk**  
**Recommendation** Replace  
**Comment:**

Wire rope is wedged and wrapped around the drum a couple time at the motor side. Which causes the rope to jump two upper sheaves and kinked wire rope in multiple sections. I recommend replace wire rope and this crane needs to lockout from any further used for safety reasons.



Jul 10, 2023 2:56 PM Patrick Murray, Customer



Jul 10, 2023 8:41 PM Tony Farquharson, Technician

## Findings and Actions

### **Safety Risk** **WARNING**

Indicates an unsafe condition. Failure to remedy such condition before continued operation of the identified Asset may result in personal injury including death, or property damage.

### **Production Risk**

Indicates an inefficient condition. Failure to remedy such condition before continued operation of the identified asset may result in inefficient asset performance or an interruption in production.

### **Undetermined Condition**

Indicates that the condition could not be directly verified through visual inspection as a result of asset configuration and/or obstruction.

The condition of certain components cannot be directly verified through visual inspection without further disassembly and/or the use of other inspection methods. These advanced services are generally excluded from the scope of typical compliance and preventive maintenance inspections. Consultation Services may be added to a Service Program or offered on a stand-alone basis to assess the condition of these components. Inspection frequency for these components should follow OEM recommendations and/or governing regulations. If no records are available, we recommend appropriate inspections be carried out to determine current condition and to establish a baseline for recurring inspections.

### **Improvement Opportunity**

Indicates a potential opportunity to improve the safety, productivity, application or useful life of the asset.

### **Acceptable / Repaired Item**

Component condition is verified by Konecranes service technician. No actions required. If a component or other object has been repaired within the service visit, green color code is shown as well.

**KONECRANES' STORE**  
SPARE PARTS, ACCESSORIES AND SELECT  
PRE-CONFIGURED LIFTING EQUIPMENT  
[store.konecranes.com](https://store.konecranes.com)

**ONLINE**  
**ANY TIME**

**YOUR KONECRANES**  
CRANE MAINTENANCE INFORMATION  
AND REMOTE MONITORING DATA  
[your.konecranes.com](https://your.konecranes.com)

# SAFETY NOTIFICATION

Report Created: Jul 11, 2023 6:35 AM

## Customer and Service Information

<b>Customer</b>	International Support Group LLC / US Army Reserve Center		
<b>Business Location</b>	US Army Reserve Center, Bayside, 200 Duane Rd		
<b>City</b>	Bayside		
<b>Agreement</b>			
<b>Service Request</b>	1-99083770702		
<b>Description</b>	PHI (NY) - SERVICE CALL / REPAIR Provide service technician and scissors lift to perform Service Call on 10 Ton Sissco Crane w/Yale Hoist to determine issue of "Jumped Guide" on Asset #H-1 per Quote# 1-19163MAA.		
<b>PO Number</b>	Email Approval		
<b>Billing Type</b>	Fixed		
<b>Customer Contact</b>	Michele Dubois 954-900-1095 mdubois@internationalsupportgroup.com	<b>Konecranes Contact</b>	Brett Kenna 6104273521 brett.kenna@konecranes.com

## Component Condition

- ✓ Acceptable (No issues detected)
- ! Need Attention

## Assets

<div> H-1</div> <div>Single girder EOT - 1 trolley wire rope hoist</div>				
<b>Manufacturer</b>		SISSCO	<b>Span</b> 70ft	
<b>Serial number</b>		A2840-A	<b>Lift</b> 25ft	
<b>Criticality</b>		High	<b>Volt/Ph/Hz</b> 460-3-60	
<b>Site Location</b>		H-1 / Truck shop		
<b>Capacity/SWL</b>		10 tons		
<b>Model</b>		SGTRDM		
<b>Service Products</b>		Planned Repairs		
<b>Hoists</b>				
<b>Asset Description</b>		<b>Serial number</b>	<b>Model Type</b>	<b>Manufacturer</b>
		CK5835XC	EEW10-23PT19D4	YALE
				10 t

### Trolley

Hoisting machinery  
CK5835XC, YALE, EEW10-23PT19D4, 10 t

# SAFETY NOTIFICATION

**KONECRANES®**  
Lifting Businesses™

! Hoisting wire rope Measure 9.51 mm wire rope diameter

Quote

<b>Date Reported</b>	Jul 10, 2023
<b>Technician</b>	Tony Farquharson
<b>Task Type</b>	Operational assessment
<b>Fault Code</b>	Cross wrapped on rope drum
<b>Risk</b>	<b>Safety Risk</b>
<b>Recommendation</b>	Replace

**Comment:**

Wire rope is wedged and wrapped around the drum a couple time at the motor side. Which causes the rope to jump two upper sheaves and kinked wire rope in multiple sections. I recommend replace wire rope and this crane needs to lockout from any further used for safety reasons.



Jul 10, 2023 2:56 PM Patrick Murray, Customer



Jul 10, 2023 8:41 PM Tony Farquharson, Technician

---

## Findings and Actions

### **Safety Risk**    **WARNING**

Indicates an unsafe condition. Failure to remedy such condition before continued operation of the identified Asset may result in personal injury including death, or property damage.

### **Acceptable / Repaired Item**

Component condition is verified by Konecranes service technician. No actions required. If a component or other object has been repaired within the service visit, green color code is shown as well.

**KONECRANES' STORE**  
SPARE PARTS, ACCESSORIES AND SELECT  
PRE-CONFIGURED LIFTING EQUIPMENT  
[store.konecranes.com](https://store.konecranes.com)

**ONLINE**  
**ANY TIME**

**YOURKONECRANES**  
CRANE MAINTENANCE INFORMATION  
AND REMOTE MONITORING DATA  
[your.konecranes.com](https://your.konecranes.com)

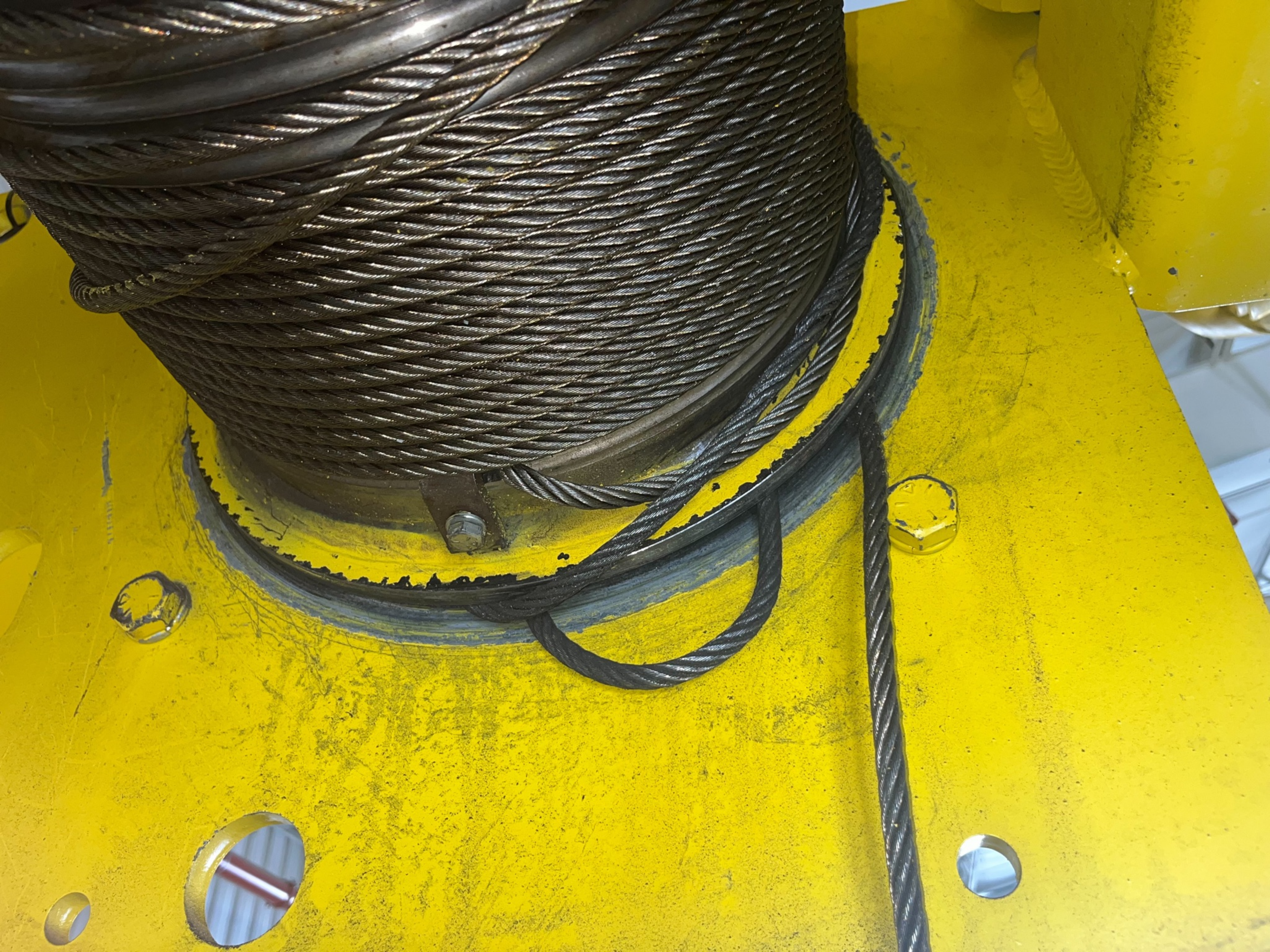














**SISCO**  
HILLBROUGH, NJ CMAA MEMBER  
(800) 392-0146  
SERIAL # A28450  
CAPACITY 10 TON

