



## CUSTOMER QUOTATION NO. 421

CMI Management, Inc.  
CMI Management, Inc.  
Richard Hicks  
5285 Shawnee Road Suite #510  
Alexandria VA 22312

**Quote Name:** 13135  
**Quote No:** 421  
**Site:** MD013 Snouffers School Road  
**Site Contact:** Rick Hicks  
**Salesperson:** Lindsay Ruby  
**Created Date:** 10/30/2020  
**Valid For:** 30 Day(s)

**WO#:** 13135

**CSS Ticket Number:** 27421

**Problem:** NO HOT WATER IN TRAINING BUILDING, This is an ongoing issue with this water heater, please make repairs to correct this issue.

S&S was onsite and found the building had no hot water because heater #1 was not able to be controlled due to the screen and control buttons being locked up. Changed the heater over since heater #2 is not being used allowing hot water to building. S&S proposes to replace the display overlay in heater # 2 and check the operation to ensure everything is working properly.

### Service

Item	Quantity	Unit Price	Total
*CVR* KIT SUF DISPLAY OVERLAY	1.00	\$186.37	\$186.37
Shipping	1.00	\$25.00	\$25.00
Diagnosis Fee	1	\$400.00	\$400.00
Plumbing Labor Rate	8	\$100.00	\$800.00
		<b>Sub-Total ex Tax</b>	\$1,411.37
		<b>Tax</b>	\$0.00
		<b>Total inc Tax</b>	\$1,411.37

<b>Labor</b>	\$1,200.00
<b>Materials</b>	\$211.37
<b>Sub-Total ex Tax</b>	\$1,411.37
<b>Tax</b>	\$0.00
<b>Total inc Tax</b>	\$1,411.37