

**Betlem**

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# CONSOLIDATED SERVICE REPORT

<b>Location</b>	Supply SGT Office-881 Stanton Hill Road			<b>Customer #</b>	1048653	<b>Agreement / Type</b> <b>Service Complete</b>
<b>Address</b>	721 Stanton Hill Road			<b>Customer PO</b>	Karlee Demain	
<b>City</b>	Nichols			<b>Cust Phone</b>		
<b>State</b>	NY	<b>Zip</b>	13812	<b>Sales Rep</b>	125JEFIZZ	
<b>Contact</b>				<b>Service Order</b>	43003069	
				<b>Visits</b>	1394680	

**Problem Description:** TM-REP(Time and Material Approved Repair) QU JI TM Troubleshoot no heat complaint in Supply SGT Office

**VISIT RESOLUTIONS**

Date	Visit	Resolution
01/25/23	1394680	01/25/23 - Chris Muro: Performed work as follows-located building. Met with Lars from facilities. Went to office with issue. Complaint office being cool. Went above drop ceiling noticed right away actuator for reheat off valve body. Also circuit setter closed. Adjusted knob on wall sensor had no change in control voltage to actuator stayed at 0vdc. Was able to gain access to BMS computer. Located vav 1-9 all values showing 0 and ?. When slide over vav box on screen shows vav off line. Tried resetting power to control at vav box. No change. Will need to have control company investigate. According to flash of service light on vav control indicates it's not configured. This is a Johnson Controls Metasys system. Opened circuit setter a tiny amount to allow some flow of water Check vav1-9 supply Sargents office. Found vav control not communicating. Appears it is not configured will need control company to investigate and or configure. Is METASYS system <a href="https://visionshare.xoi.io/?id=XA-8F4C-796C1994958C4CF3A21D69B79ED819F2">https://visionshare.xoi.io/?id=XA-8F4C-796C1994958C4CF3A21D69B79ED819F2</a>

Allocation of charges is subject to change based on management review of the actual agreement coverage if applicable.

**LABOR**

Date	Technician		Regular Hours	Overtime Hours	Double Time Hours
01/25/23	Chris Muro	Billable	5.50		
01/25/23	Chris Muro	Agreement Covered/Nonbillable			
Total Billable:			5.50		
Total Agreement Covered/Nonbillable:					

**MISCELLANEOUS**

B=Billable	Date	Asset	Description	Quantity	PO
	01/25/23		Vehicle Charge	.00	

Visit  
Approved  
By:

Verbal  
w/Lars

Signed By: verbal w/Lars

Date: 01-25-2023 Time: 13:24