


EMCOR Services
Betlem

704 Clinton Ave South
Rochester, NY 14620
P: (315) 437-5551
Toll Free: 1-800-4-BETLEM (1-800-423-8536)
Email: service@emcorbetlem.com
www.emcorbetlem.com

Commercial & Industrial
Heating Air Conditioning Refrigeration Plumbing
Controls Energy Rebates O&M Facilities
Sheetmetal Electrical Design/Build Piping

Tell us how we are doing: http://www.turkeymonkey.com/s/Customer_Service_Ratings

CONSOLIDATED SERVICE REPORT

Location	Supply SGT Office-881 Stanton Hill Road	Customer #	1048653	Agreement / Type
Address	721 Stanton Hill Road	Customer PO	Karlee Demain	Service Complete
City	Nichols	Cust Phone		
State	NY	Sales Rep	125JEFIZZ	
Contact	Zip 13812	Service Order	43003069	
		Visits	1394680	

Problem Description: TM-REP(Time and Material Approved Repair) QU JI TM Troubleshoot no heat complaint in Supply SGT Office

VISIT RESOLUTIONS

Date	Visit	Resolution
01/25/23	1394680	01/25/23 - Chris Muro: Performed work as follows-located building. Met with Lars from facilities. Went to office with issue. Complaint office being cool. Went above drop ceiling noticed right away actuator for reheat off valve body. Also circuit setter closed. Adjusted knob on wall sensor had no change in control voltage to actuator stayed at 0vdc. Was able to gain access to BMS computer. Located vav 1-9 all values showing 0 and ?. When slide over vav box on screen shows vav off line. Tried resetting power to control at vav box. No change. Will need to have control company investigate. According to flash of service light on vav control indicates it's not configured. This is a Johnson Controls Metasys system. Opened circuit setter a tiny amount to allow some flow of water Check vav1-9 supply Sargents office. Found vav control not communicating. Appears it is not configured will need control company to investigate and or configure. Is METASYS system https://visionshare.xoi.io/?id=XA-8F4C-796C1994958C4CF3A21D69B79ED819F2

Allocation of charges is subject to change based on management review of the actual agreement coverage if applicable.

LABOR

	Date	Technician		Regular Hours	Overtime Hours	Double Time Hours
	01/25/23	Chris Muro	Billable			
	01/25/23	Chris Muro	Agreement Covered/Nonbillable			
Total Billable:			5.50			
Total Agreement Covered/Nonbillable:						

MISCELLANEOUS

B=Billable	Date	Asset	Description	Quantity	PO
01/25/23			Vehicle Charge	.00	

Visit Approved By:	V LBSal w/LAPs
--------------------	-------------------

Signed By: verbal w\Lars

Date: 01-25-2023 Time: 13:24