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# SERVICE ORDER# 167001422

Page 1 of 1

<b>Location</b>	Stewart AFRC-910 Raz Ave	<b>Service Rpt #</b>	1547180	<b>Agreement / Type</b>	
<b>Address</b>	910 Raz Avenue	<b>Service Date</b>	05/18/23	<b>Technician</b>	Michael Brust
<b>City</b>	New Windsor	<b>Customer #</b>	1018955	<b>Skill Level</b>	
<b>State</b>	NY	<b>Customer PO</b>		<b>Union</b>	
<b>Contact</b>	<b>Zip</b> 12553	<b>Cust Phone</b>	845-629-9764	<b>Service Complete</b>	N
		<b>Sales Rep</b>		<b>Visit Complete</b>	Y

**Problem Description:** OTHER(OTHER) Repair HVAC BMS. There is no air moving in the building. New Fire Alarm system contractors state that the system shows all normal. AMI reports AHUs and Chiller are in order but not being called for demand. BMS AHU controllers show equipment disabled.

**Visit Resolution:** DDC service

Arrived onsite and checked In  
Began reviewing building controls found ahu 2,3, and 4 are all not running  
Bms system is working and calling for fans to be on all 3 units  
Ahu 7 is also down but that's for different reasons  
Upon reviewing ahu 2,3, and 4 found all to have bad fuses and some burnt cube relays, we are gonna need to return with relays and fuses and continue to troubleshoot unit, cube relays possibly could be the fix  
It's unknown if burnt cube relays will fix the problem  
Called office and informed them of my findings  
Cleaned up site and checked out

**XO! Customer Share Link:**

## LABOR

	Hours	Billable	Agreement/Nonbillable	Type (Internal Use)
Regular	8.00	0.00		NAB
Overtime	0.50	0.00		NAB

*Allocation of charges is subject to change based on management review of the actual agreement coverage if applicable.*

Visit Approved By:	
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Signed By: service

Date: 05-18-2023 Time: 16:28