

## SERVICE REPORT

DATE 2025 12 17 ARRIVAL TIME 8:00 DEPARTURE TIME 1:00 JOB/TCK. NO. 229435

CUSTOMER P.O. NO. *FEMS# 3433088*

**JOB NAME/LOCATION** *USARC - Galax VA033*

**SERVICE REQUESTED** *Emergency call out - boiler in hard lockout - training bldg has no heat w/o 20910*

Manufacture: <i>Triad</i>				
Model#: <i>OPS-1600-SH</i>				
Serial#: <i>57830</i>				
Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: \_\_\_\_\_

Total Charge: \_\_\_\_\_

**WORK PERFORMED/UNIT INFO.**

Arrived on site, checked in with customer. Went to boiler room and seen boiler in a hard lock out. I looked up controller on line and found out how to reset it. I watched the gauge for fuel pressure and did not have any. I took the oil filter apart and it was almost dry. I tried blowing the line out because client said it ran dry before they filled the tank back up. I then hooked the lines back up and tried to start the boiler again. When i pulled line again i noticed the the system was in a vacuum and was not getting fuel to the pump. I went to my van and got my vacuum pump and some fittings to hook it up. I hooked it to the supply side at the boiler and pulled the fuel back through everything. Once I did this i then Started the boiler up. It tried to light but kicked back out

### NATURE OF WORK

Regular Service \_\_\_\_\_  
Quoted Service \_\_\_\_\_  
Start-up/Warranty \_\_\_\_\_  
SPD \_\_\_\_\_  
Contract Service \_\_\_\_\_  
Energy Management \_\_\_\_\_

#### PARTS, MATERIALS AND SUBCONTRACTED SERVICES

[illegible]

### SUMMARY OF TIME

[illegible]

JOB COMPLETE YES X NO \_\_\_\_\_ EXPLAIN \_\_\_\_\_

SIGNATURE \_\_\_\_\_

**Customer Representative**

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Energy Management \_\_\_\_\_

[illegible][illegible]

Customer Representative