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Billing Address	Site Address
<b>Customer:</b> INTERNATIONAL SUPPORT GROUP <b>Address:</b> 9000 SHERIDAN ST PEMBROKE PINES FL 33024 <b>Phone:</b> 954-900-1095	<b>Customer:</b> ISA USARC VA049 CHESTERFIELD <b>Address:</b> 6700 STRATHMORE ROAD NORTH CHESTERFIELD VA 23237 <b>Phone:</b> 8045855211
<b>Service Call #:</b> COM0098429	<b>Call Type:</b> COM-PLMB

Service Requested
PO 15477 QUOTE APPROVAL 987.72 / 6 HRS DESCRIPTION OF EQUIPMENT: Sewer Drain  DESCRIPTION OF PROBLEM: Pipe is damaged, customer requesting quote to camera line, locate deficiency and quote definitive repairs  DESCRIPTION OF REPAIRS: Moore's will drive to site, pull toilet and camera line. Will use locator to find depth of pipe in ground for repair quote purposes. Will reset toilet and clean up site. Video footage will be provided to show deficiency. Additional quote will be necessary for definitive repair. **this quote is site un-seen

Problems					
Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
Camera Sewer	CORYSANDLI				

Tech Notes
Tech: CORY SANDLIN, Date: 1/4/19 6:57 PM - Arrived on site. Checked in with the visitors office. Met Troy at site. Pulled toilet in men's room to camera line to see if the sink drain line connection could be seen. Found that the toilet in the men's and women's room are on a cross. The drain for the sinks are upstream of the toilet connections. Was not able to get camera into main due to the cross. Drained sinks in men and women's room. Capped the drain line for the sink in the men's room. Ran a hose from the janitors closet with a drain king. Put drain king in drain line for women's sink drain. Turned on utility sink in janitors closet and let the drain king run down the drain. The drain seemed to have cleared when using drain king. Reinstalled all parts to both men's and women's room sink. Tested the drain. The drain was still clogged. Drained water out of the drain. Poured liquid drain cleaner down line and let sit for 15-20 minutes. Rinsed the drain with hot water. Drain did not clear. The only option at this time to fix drain is to open wall and look at condition of drain and rework drain inside wall to allow it to be cleared in the future.



<b>Signed By</b> Verbal	<b>Signature</b> 	<b>Date</b> 1/4/2019
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