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Billing Address	Site Address
Customer: INTERNATIONAL SUPPORT GROUP Address: 9000 SHERIDAN ST PEMBROKE PINES FL 33024 Phone: 954-900-1095	Customer: ISA USARC VA049 CHESTERFIELD Address: 6700 STRATHMORE ROAD NORTH CHESTERFIELD VA 23237 Phone: 8045855211
Service Call #: COM0114873	Call Type: COM-HVAC

Service Requested
VA049 CSS20813, WO#10598 hvac unit needs to be looked at. there is mold growing in it. ***Do not forget your COW***

Problems					
Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
UNIT NOT WORKING	JEREMYGRAY	Chiller M# CGAM 070A 2C02 AXD2 A1A1 A1AX XA1X 1AXX XXXX XA1A	Trane	U10C14744	

Tech Notes
Site Start - 8/19/2019 10:00 AM Site Stop - 8/19/2019 7:00 PM Arrived on site. Checked into IVR. Spoke with facilities manager. This call was for mold growing inside of HVAC system. Please note I am not a certified mold technician. I conducted a site survey in multiple rooms on the second floor. It seems to have some kind of microbial growth on the floors ceilings and chairs. There was a mold specialist that Matt with me on site. He has tested the humidity level at 86% humidity. The mold specialist conveyed to me that anything above 60% humidity mold begins to grow. I noticed that all the filters in the hallways on the second floor and the two air handlers in the Machine room. The filters were all dirty. I replaced all filters. Also the fresh air damper was completely closed. Are you just made fresh air damper to 10%. I also cleaned the evaporator coil's. I accessed the computer system software "Alerton backtalk" That is the controls for the HVAC system. After analyzing some of the data I moved set points for the discharge air from 66° to 70°. Make sure to check out all pictures in the attachment of the work order. After Monitoring space temp The hallways and the offices. I retook a humidity test. Humidity is now 77%. I am leaving this work order open to monitor the site. Facilities manager is going to contact me the next day To see if any progress or change of state in all zones. Mold specialist has took a sample for lab testing. There will be another company coming out after test results to clean duct system. Clean site. This work order is incomplete.

Labor			
Date	Technician	Description	Hours
8/19/2019	JEREMIAH GRAY	REGULAR HVACR LABOR	9.00

Materials			
Date	Part Number	Description	Quantity
8/19/2019	CMISCX-NON-STOCK ITEM	Items for PO 203285	1.000
8/19/2019	CMISCX-NON-STOCK ITEM	Items for PO 203289	1.000

Signed By	Signature	Date