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Billing Address	Site Address
Customer: INTERNATIONAL SUPPORT GROUP Address: 9000 SHERIDAN ST Phone: PEMBROKE PINES FL 33024 954-900-1095	Customer: ISA USARC VA049 CHESTERFIELD Address: 6700 STRATHMORE ROAD Phone: NORTH CHESTERFIELD VA 23237 8045855211
Service Call #: COM0117437	Call Type: COM-HVAC

Service Requested

VA049 has no AC currently. The building is reported to be 90*

Please schedule a tech to be there first thing tomorrow morning if possible.

Contact Chris Chipp for access # 540-937-0768

Tech***Must take pictures and fill out C.O.W. before leaving site.

Problems

Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
TROUBLE SHOOT UNIT	JASHOWDERS	Chiller M# CGAM 070A 2C02 AXD2 A1A1 A1AX XA1X 1AXX XXXX XA1A	Trane	U10C14744	

Tech Notes

Site Start - 9/17/2019 1:00 PM

Site Stop - 9/17/2019 5:30 PM

Drove to site and checked in at gate on left. Had to go to gate on right to check in. Contacted Mark Anderson for access to building. Checked BAS computer, Envision interface and found chiller was not running. Went outside to chiller and found display on but set to stop. Cycled power to unit and circuit 1 started. Circuit tripped out shortly due to loss of communication with suction pressure transducer. See attached photos. Mark informed me that power to building had been shut down yesterday by electrical contractors to replace a component. Circuit 2 started and ran for about 5 minutes before shutting down unit on alarm (in attached photos). Reset unit and circuit 2 ran again for about 5 minutes with the same shutdown result (different alarm). Checked BAS again and changed setting in chiller control for shutdown binary input. Reset unit again and circuit 2 continued to run nonstop, yet head pressure is high, even with clean coil. Saw chilled water temperature come down to 50 degrees, unit should satisfy soon. Chiller is currently running at 50% capacity due to circuit 1 losing communication with suction pressure transducer. ASM will return to site to re-bind sensors with computer and software.

This work order is incomplete.

Labor

Date	Technician	Description	Hours
9/17/2019	JASON HOWDERSHELT	COMMERCIAL TRAVEL TIME	1.00
9/17/2019	JASON HOWDERSHELT	REGULAR HVACR LABOR	3.50

Materials

Date	Part Number	Description	Quantity
No records found			

Signed By	Mark Anderson	Signature		Date	9/17/2019
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