

SERVICE REPORT

DATE 02/28/2024 ARRIVAL TIME 9:30 DEPARTURE TIME 3:30 JOB/TCK. NO. 202270

CUSTOMER P.O. NO. CSS # 89880

JOB NAME/LOCATION *USARC - Beaver WV002*

SERVICE REQUESTED (8) Investment includes labor and materials to replace (6) air flow pressure transducers and (3) HW valve actuators

Manufacture: _____				
Model#: _____				
Serial#: _____				
Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: _____

Total Charge: _____

WORK PERFORMED/UNIT INFO.

Got on site and checked in with customer. I had already gotten the parts off of Shawn. He said to just look for the cold rooms on rover and then override the HW valves to on and check the discharge air temp, because it had been over 2 years since he quoted this and couldn't remember what rooms it were. I took my computer in and hooked up to the BCU, found all of the devices on rover and started looking at space temps. Every room was either at or above setpoint, there were no cold rooms (Its been warm outside the last two days.) So, I started one by one overriding hot water valves to on, watching discharge air temp, and then checking rooms to be sure that was the one I was looking at. This was proving that it was going to take quite some time to do by myself,

NATURE OF WORK

Regular Service _____
Quoted Service _____
Start-up/Warranty _____
SPD _____
Contract Service _____
Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

[illegible]

SUMMARY OF TIME

[illegible]

JOB COMPLETE YES _____ NO X EXPLAIN more to do

SIGNATURE _____

Customer Representative

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- ☐ Leak Found
- ☐ Leak Repaired
- Method: _____
- Total Charge: _____

so i had joseph come over and give me a hand. I called Amy and she sent me two roomss that she knew of that were having issues. I had joseph take his ladder and go to those rooms and watch the actuators and feel the supply and return lines on the HW coils while I overrode them on. The first room we checked was operating fine, but the valve was leaking. The second one we checked was not working properly. The actuator was turning but there was no hot water going through the coil. We put a new actuator on it, and then tried it again and still nothing. Took it back apart and lubricated the shaft on the valve body, and pecked down on it a few times trying to free it up, then put it all back together and tried again and still nothing. Grabbed a washing machine hose

Regular Service _____
Quoted Service _____
Start-up/Warranty _____
SPD _____
Contract Service _____
Energy Management _____

[illegible][illegible]

SIGNATURE _____
Customer Representative

and a bucket, then drove the valve open on rover, and tried bleeding some suspected air off of it (If it wasn't a stuck valve), and got some air out of it, but nonetheless it appeared the valve itself just wasn't opening. I talked to jason and let him know i'd come back tomorrow when it was cold and figure out what all we need. Packed up, did paperwork, and then left.