

## SERVICE REPORT

DATE 2024 11 26 ARRIVAL TIME 11:30 DEPARTURE TIME 1:30 JOB/TCK. NO. 215518

CUSTOMER P.O. NO. FEMS2966013

**JOB NAME/LOCATION** *USARC - New River Valley Memorial VA012*

**SERVICE REQUESTED** *Urgent VA012 WO17366 FEMS2966013 DHW Tank Pump (GOLD) not working.POC Reginald Cook*

Manufacture: _____				
Model#: _____				
Serial#: _____				
Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: \_\_\_\_\_

Total Charge: \_\_\_\_\_

**WORK PERFORMED/UNIT INFO.**

Got on site and checked in with customer. Checked into the issue with the domestic HW circulator pump and troubleshot it back to a bad pump motor. After further examination it also appears that the tank HW circulator pump is bad as well. Will quote two new pumps. Moved onto issue with boilers after that.

## NATURE OF WORK

Regular Service \_\_\_\_\_  
Quoted Service \_\_\_\_\_  
Start-up/Warranty \_\_\_\_\_  
SPD \_\_\_\_\_  
Contract Service \_\_\_\_\_  
Energy Management \_\_\_\_\_

### PARTS, MATERIALS AND SUBCONTRACTED SERVICES

[illegible]

## SUMMARY OF TIME

[illegible]

JOB COMPLETE YES X NO \_\_\_\_\_ EXPLAIN quoted repairs

SIGNATURE \_\_\_\_\_

Customer Representative