

CASTO TECHNICAL SERVICES, INC.

SERVICE REPORT

DATE 2024 11 26 ARRIVAL TIME 11:30

DEPARTURE TIME 1:30

JOBTICK NO 215518

CUSTOMER PO. NO FEMS2966013

JOB NAME/LOCATION USARC - New River Valley Memorial VA012

SERVICE REQUESTED *Urgent VA012 WO17366 FEMS2966013 DHW Tank Pump (GOLD) not working. POC Reginald Cook*

Manufacture:			
Model#:			
Serial#:			
Refrigerant Added:	Qty	lb	oz
Refrigerant Removed:	Qty	lb	oz

- Leak Tested**
- Leak Found**
- Leak Repaired**

Method: _____

Total Charge: _____

WORK PERFORMED/UNIT INFO

WORK PERFORMED/UNIT INFO:
Got on site and checked in with customer. Checked into the issue with the domestic HW circulator pump and troubleshooted it back to a bad pump motor. After further examination it also appears that the tank HW circulator pump is bad as well. Will quote two new pumps. Moved onto issue with boilers after that.

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

SUMMARY OF TIME

JOB COMPLETE

YES NO EXPLAIN *quoted repairs*

SIGNATURE _____

Customer Representative