

SERVICE REPORT

CUSTOMER P.O. NO. FEMS 2992579

SERVICE REQUESTED FTS reported this morning, that this less than 2-year-old PTAC wall unit is clunking like a jack hammer and not

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: _____

Total Charge: _____

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

Arrived on site checked in with customer. One of the guys working in the OMS shop brought us to the PTAC unit that was not working. While unit ran, we could hear the rattling noise the customer described. After disassembling unit found that the fan wheel was rubbing due to the fan shaft motor coupling being broken. Took pictures of the issue and will submit quote to repair.

[illegible][illegible]

SIGNATURE _____

Customer Representative