

SERVICE REPORT

CUSTOMER P.O. NO. CSS# 54485

SERVICE REQUESTED *Emergency call - No heat, Daikin System throwing 2 error codes, tried to reset but didnt work. wo# 17357 COW*

Manufacture: <i>Daikin</i>				
Model#: <i>REYQ96PBTJ</i>				
Serial#: <i>A000151</i>				
Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: _____

Total Charge: _____

Arrived on site called customer because no one was present at location. After Wesley arrived, went to controller inside. CU-1 had error code E5 (inverter compressor overcurrent) and CU-2 had error code JA (discharge pressure sensor fault). Found manual for unit on my computer then found flow chart for each issue. After going over chart for CU-2, found that it had no refrigerant pressure present, will quote to find and repair leak. Went to CU-1 and started through its flow chart. Chart is pointing to a bad inverter compressor, compressor starts but is not pumping any refrigerant. Due to weather I could not hook up with my laptop. Talked with customer and I will return to finish troubleshooting this unit.

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

[illegible][illegible]

SIGNATURE _____

Customer Representative