

CASTO TECHNICAL SERVICES, INC.

SERVICE REPORT

DATE 1-25-23 ARRIVAL TIME 7:30 DEPARTURE TIME 10:00 JOB/TCK. NO. 193253CUSTOMER P.O. NO. CSS# 91542JOB NAME/LOCATION USARC - New River Valley Memorial VA012SERVICE REQUESTED Heating system shutting off for unknown reasons Error code E12
- POC Reg

Manufacture: <u>Other</u>				
Model#: <u>SOLO 399</u>				
Serial#: <u>PS69278</u>				
Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

☐ Leak Tested

☐ Leak Found

☐ Leak Repaired

Method: _____

Total Charge: _____

WORK PERFORMED/UNIT INFO.

Arrived on site, checked in with customer. Went to the boiler room and found that both boilers were running. I got the serial number off boiler and looked up to error code manual on line. It said that the E12 was a external limit was open. Then looked up the E6 and it was a eternal control failure which would be the control board. I took panels off the boilers and was looking inside of them and seen water dripping down on the cumbustion chamber and was running down the side of it. looked to see where it was coming from and seen where the piping for the flue was leaking around both elbows. I wrote down what all it needed to be repaired and going to send a quote to repair it. Then i let boiler running quite a few cycles but no alarms ever popped up. I told

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

QTY.	PART NO.	DESCRIPTION	P.L.	VENDOR	
1		Trip Charge			

SUMMARY OF TIME

SERVICE TECHNICIAN	ON SITE REG.	ON SITE O.T.	REG. TRAVEL	O.T. TRAVEL	TOTAL HRS.	MEALS	LODGING	TOLLS	MILES	OTHER
1154 Shawn Shelton	2.50		2		4.50					

JOB COMPLETE YES X NO _____ EXPLAIN Control board may need replaced if the E6 error continues

SIGNATURE



Customer Representative

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Total Charge: _____

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Refrigerant Added:	Qty	lb	oz	TYPE
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Refrigerant Removed:	Qty	lb	oz	TYPE
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client what i found and what had to be done. Then went out to van and done paper work.

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

[illegible]

SUMMARY OF TIME

[illegible]

JOB COMPLETE YES _____ NO _____ EXPLAIN _____

SIGNATURE _____

Customer Representative