

CASTO TECHNICAL SERVICES, INC.

SERVICE REPORT

DATE 1-25-23 ARRIVAL TIME 7:30 DEPARTURE TIME 10:00 JOB/TCK NO 193253

DEPARTURE TIME 10:00 JOB/TCK. NO. 193253

JOB/TCK. NO. 193253

CUSTOMER PO. NO. CSS# 91542

JOB NAME/LOCATION USARC - New River Valley Memorial VA012

SERVICE REQUESTED Heating system shutting off for unknown reasons Error code E12
- POC Req

Manufacturer: Other
Model#: SOLO 399
Serial#: PS69278

Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

- Leak Tested
- Leak Found
- Leak Repaired

Method: _____

Total Charge: _____

WORK PERFORMED/UNIT INFO

Arrived on site, checked in with customer. Went to the boiler room and found that both boilers were running. I got the serial number off boiler and looked up to error code manual on line. It said that the E12 was a external limit was open. Then looked up the E6 and it was a eternal control failure which would be the control board. I took panels off the boilers and was looking inside of them and seen water dripping down on the cumbustion chamber and was running down the side of it. looked to see where it was coming from and seen where the piping for the flue was leaking around both elbows. I wrote down what all it needed to be repaired and going to send a quote to repair it. Then i let boiler running quite a few cycles but no alarms ever popped up. I told

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

SUMMARY OF TIME

JOB COMPLETE YES NO EXPLAIN *Control board may need replaced if the E6 error continues*

SIGNATURE

Customer Representative

CASTO TECHNICAL SERVICES, INC.

SERVICE REPORT

DATE ARRIVAL TIME 9:06 am DEPARTURE TIME JOB/TCK NO 193253

CUSTOMER NO. NC CSS# 91542

JOB NAME/LOCATION USARC - New River Valley Memorial **VA012**
SERVICE REQUESTED WO12045

Manufacturer: Other
Model#: SOLO 399
Serial#: PS69278

Refrigerant Added:	Qty	lb	oz	TYPE
Refrigerant Removed:	Qty	lb	oz	TYPE

- Leak Tested
- Leak Found
- Leak Repaired

Method: _____

Total Charge: _____

WORK PERFORMED/UNIT INFO

client what i found and what had to be done. Then went out to van and done paper work.

NATURE OF WORK

Regular Service _____

Quoted Service _____

Start-up/Warranty _____

SPD _____

Contract Service _____

Energy Management _____

PARTS, MATERIALS AND SUBCONTRACTED SERVICES

SUMMARY OF TIME

JOB COMPLETE YES _____ NO _____ EXPLAIN _____

SIGNATURE _____

Customer Representative