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Billing Address	Site Address
Customer: INTERNATIONAL SUPPORT GROUP Address: 9000 SHERIDAN ST Phone: PEMBROKE PINES FL 33024 954-900-1095	Customer: ISG USARC VA048 RICHMOND Address: 1741 EAST BELT BOULEVARD Phone: RICHMOND VA 23224
Service Call #: COM0113881	Call Type: COM-ELEC

Service Requested

CSS # 20314 VA048 - Electrical plug in IDS Arms Vault needs evaluation, electrical appears plugged in using extension cord. - appears to be a plug-in type extension cord to wall outlet as the main source of power for the IDS.

08/13/19BW: SCH'D 08/13 @ 9A - CONTACT BELOW

Andrew R. Campbell
SFC, Supply SGT
HHD, 7457th MBB
Phone: 804-675-7327
Email: andrew.r.campbell.mil@mail.mil

8/22: JLU QUOTE SUBMITTED

09/03/19BW: QUOTE APPROVAL 1068.07 / 6 HRS

DESCRIPTION OF EQUIPMENT:
Electrical Repair

DESCRIPTION OF REPAIRS:

"The power for the vault security on site is being provided by an extension cord run in conduit and plugged into a receptacle. Moore's is proposing to pull this cord out, remove the receptacle and install a short piece of EF from the receptacle box to the conduit, and pull new permanent wire. This will provide a ""non-unpluggable"" power source, and meet all electrical codes. Once complete, will ensure proper operation. "

09/10/19BW: EMAILED JAMIE TO SCH'D 09/24 @ 9A

09/23/19BW: RESCHEDULED FOR 09/27 @ 9A

09/30/19BW: PER JLOCY - RESCHEDULE AND COMPLETE FOR ISG

10/8/19 BW: EMAILED JAMIE MERCHANT TO ATTEMPT TO SCHEDULE WORK FOR 10/11

10/11/19BW: 10/11 DID NOT WORK FOR THE CUSTOMER - RESCHEDULED AND CONFIRMED FOR 10/15 AT 9AM - POC MAJ DRAKES

10/15/19BW: RESCHEDULED 10/16

Problems

Description	Tech	Equip. Desc and Model	Manufacturer	Equip. Serial	Asset ID
ELECTRICAL CALL	CHAGRESHAM				

Tech Notes

Tech: CHARLES GRESHAM, Date: 8/13/19 9:13 AM - I arrived on site and met with Sgt Campbell and Scott Grenier.

They took me to the vault and showed me the area of concern. The vault security power is provided by an extension cord that is run through conduit to a receptacle. They are concerned it will become accidentally unplugged and the battery will die before getting plugged back in. I also informed them that it is a fire code and NEC violation as well.

I am attaching a quote to refeed the panel with permanent power

Tech: CHARLES GRESHAM, Date: 9/27/19 10:54 AM - I arrived on site and met with Steve Grenier. He informed me that all 3 of the individuals that can access the armory vault are out until next week and that the work order would not be able to be completed today.

He said that he received no scheduling email about it.

I proceeded with my next work order.

Tech: CHARLES GRESHAM, Date: 9/27/19 12:08 PM - Scott Grenier refused to sign COW and Service Ticket as no work had been completed.

Tech: CHARLES GRESHAM, Date: 10/16/19 11:41 AM - I arrived on site and met with Scott. He had the arms vault opened for me and the military personnel cleared taking power off of the security panel.

I unplugged the panel and pulled the extension cord out of the conduit and pushed new #12 in. I made up the junction box below the panel.

I then drilled a hole in the SG blank cover to allow EF connector to fit. I installed a short piece of EF into the LL and installed the cover. I wired the circuit into the old receptacle box and closed everything up.

The "no power" alarm went off and showed all good. The military personnel called the alarm company and verified that panel is reading good.

Work completed

Labor

Date	Technician	Description	Hours
8/13/2019	CHARLES GRESHAM	COMMERCIAL TRAVEL TIME	0.50
9/27/2019	CHARLES GRESHAM	COMMERCIAL TRAVEL TIME	1.25
9/27/2019	CHARLES GRESHAM	REGULAR ELECTRICAL LABOR	0.50
10/16/2019	CHARLES GRESHAM	COMMERCIAL TRAVEL TIME	0.50
10/16/2019	CHARLES GRESHAM	REGULAR ELECTRICAL LABOR	2.50

Materials

Date	Part Number	Description	Quantity
8/13/2019	CMISCX-TRUCK CHARGE	TRUCK CHARGE	1.000
8/13/2019	CMISCX-TRIP CHARGE	TRIP CHARGE	1.000
8/13/2019	CMISCX-QUOTED GS AMOUNT	QUOTED AMOUNT SUBMITTED FOR THIS GENERAL SERVICE JOB	8.000
9/27/2019	CMISCX-NON-STOCK ITEM	Items for PO 207178	1.000
9/27/2019	CMISCX-NON-STOCK ITEM	LTITE BOX	2.000
9/27/2019	CMISCX-NON-STOCK ITEM	RED BUSH	1.000
9/27/2019	CMISCX-NON-STOCK ITEM	BLANK PLT	1.000
9/27/2019	CMISCX-NON-STOCK ITEM	BLANK BOX	1.000
9/27/2019	TAX-S	Sales Tax for Service	1.000
10/16/2019	CMISCX-NON-STOCK ITEM	#12 thhn	45.000
10/16/2019	CMISCX-NON-STOCK ITEM	wire nuts	6.000
10/16/2019	CMISCX-NON-STOCK ITEM	electrical tape	2.000

Signed By	Scott Grenier	Signature		Date	10/16/2019
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