

## Tina Lee

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**From:** Tina Lee  
**Sent:** Thursday, April 28, 2022 3:11 PM  
**To:** Casey, Terry L SFC USARMY 143 ESC (USA)  
**Cc:** Richard Hicks  
**Subject:** VA701 WO 16939 CAC systems can't be accessed to authorize anyone CAC access to the building, need someone to come

Thanks Terry

Please do keep us updated on the progress and findings as this is resolved. Also please Copy Rick Hicks

Thank you...Make it a Great Day!!!

Tina M. Lee  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
Tina.lee@cmimgmt.com  
99R5.Service@cmimgmt.com

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-----Original Message-----

From: Casey, Terry L SFC USARMY 143 ESC (USA) <terry.l.casey.mil@army.mil>  
Sent: Thursday, April 28, 2022 2:53 PM  
To: Tina Lee <Tina.Lee@cmimgmt.com>  
Subject: [EXTERNAL]RE: VA701 : CSS 35331 WO 16925 ( stained tile in the area hallway that leads to the cubicle area.)

CAUTION: This email has been received from outside of CMI - Use caution before clicking on links, opening attachments, or responding.

Good Afternoon Mrs. Lee,

I just wanted to let you know that I just spoke with Berry at Omni Tech and he is trying to work some stuff to figure out how to get logged into the computer. He wants me to give him a call back on Monday when I get back in the office. I can keep you updated as we figure out things if you like. Thank you for your help and assistance with trying to get me back up and running.

Very Respectfully,

Terry L. Casey  
SFC, 460th QM CO Maintenance  
TNS143, S4  
Phone: 9105989366  
Email: terry.l.casey.mil@army.mil

-----Original Message-----

From: Tina Lee <Tina.Lee@cmimgmt.com>  
Sent: Friday, April 1, 2022 09:10  
To: Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@army.mil>; Richard Hicks <richard.hicks@cmimgmt.com>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@army.mil>  
Cc: Casey, Terry L SFC USARMY 143 ESC (USA) <terry.l.casey.mil@army.mil>  
Subject: [Non-DoD Source] VA701 : CSS 35331 WO 16925 ( stained tile in the area hallway that leads to the cubicle area.)

Received assigned WO 16925 sending to TW.

Thank you. Make it a Great Day!!!

Tina M. Lee  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
Tina.lee@cmimgmt.com  
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-----Original Message-----

From: Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@army.mil>  
Sent: Friday, April 1, 2022 8:27 AM  
To: Richard Hicks <richard.hicks@cmimgmt.com>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>; Tina Lee <Tina.Lee@cmimgmt.com>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@army.mil>  
Cc: Casey, Terry L SFC USARMY 143 ESC (USA) <terry.l.casey.mil@army.mil>  
Subject: [EXTERNAL]VA701 : CSS 35331 ( stained tile in the area hallway that leads to the cubicle area.)

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Ken,

- 1.) CSS Ticket Number: 35331
- 2.) Service Call Priority (emergency, urgent, routine): Routine
- 3.) Name, Office and Command of Requestor: Angela W. Williams-Taylor, AFOS
- 4.) Type of Funding (COR Input)
- 5.) Paying Activity Code (PAC) (COR Input)
- 6.) Discover 15 Mar 2022
- 7.) Specific craft designation(s): PM
- 8.) Callers'/AFOS description of the problem or requirement: Noticed a stained tile in the area hallway that leads to the cubicle area.
- 9.) POC is FC SFC Casey @ 910.598.9366
- 10.) Associated Asset ID number: VA701  
Description of equipment or system (type of equipment, size, serial number): Noticed a stained tile in the area hallway that leads to the cubicle area. Previous ticket 29504 nothing was done.

VR,

Mrs. Angela W. Williams-Taylor  
99th RD (DPW)  
AFOS AREA FACILITY OPERATIONS SPECIALIST (AFOS) REGION C10  
Contractor: Dawson  
Angela.W.Williams-Taylor.ctr@army.mil  
Office: 910-598-8339  
Phone: 757.544.7039