

## Brenda Gerold

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**From:** Lindsay Ruby <lindsay@sandsmidatlantic.com>  
**Sent:** Wednesday, June 24, 2020 12:27 PM  
**To:** Brenda Gerold  
**Cc:** Richard Hicks  
**Subject:** RE: MD013 - CSS 25438 - WO 12342 - GAITHERSBURG - OMS Roof Storm Damage - Urgent - Asset replacement warranty

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Brenda,  
Majority of this is from Home Depot. So no warranty docs.

Lindsay Ruby  
S&S MECHANICAL  
"Feeling Good About What We Do"  
(P): 301-574-1555 (F): 301-574-1558  
lindsay@sandsmidatlantic.com  
www.sandsmidatlantic.com

-----Original Message-----

From: Brenda Gerold <brenda.gerold@cmimgmt.com>  
Sent: Wednesday, June 24, 2020 1:26 PM  
To: lindsay@sandsmidatlantic.com  
Cc: Richard Hicks <richard.hicks@cmimgmt.com>  
Subject: FW: MD013 - CSS 25438 - WO 12342 - GAITHERSBURG - OMS Roof Storm Damage - Urgent - Asset replacement warranty

Lindsay,

Just checking back for a warranty document for WO 12342.

Completed on 6/17/20 10:18 AM.

Total cost of materials and labor was \$3,116.09.

Very Respectfully,

Brenda Gerold  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
99R5.Service@cmimgmt.com

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738-5300. Any disclosure, copying, or distribution of this message, or the taking of any action based on it, is strictly prohibited.

-----Original Message-----

From: Brenda Gerold  
Sent: Wednesday, June 17, 2020 10:51 AM  
To: Lindsay Ruby <lindsay@sandsmidatlantic.com>  
Cc: Richard Hicks <richard.hicks@cmimgmt.com>  
Subject: FW: MD013 - CSS 25438 - WO 12342 - GAITHERSBURG - OMS Roof Storm Damage - Urgent

Lindsay,

Just a reminder to provide a warranty document for material costs and labor for WO 12342.

MD013-01      CSS 25438      WO 12342      OMS roof      OMS Roof repairs, missing shingles from high winds

Thanks.

Very Respectfully,

Brenda Gerold  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
99R5.Service@cmimgmt.com

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-----Original Message-----

From: Brenda Gerold  
Sent: Thursday, June 11, 2020 1:33 PM  
To: Lindsay Ruby <lindsay@sandsmidatlantic.com>  
Cc: Richard Hicks <richard.hicks@cmimgmt.com>  
Subject: FW: MD013 - CSS 25438 - WO 12342 - GAITHERSBURG - OMS Roof Storm Damage - Urgent

Lindsay,

Please provide warranty paperwork (labor and materials) for this work order, WO 12342. S&S will be onsite Friday, June 12 at 8am.

Thanks.

Very Respectfully,

Brenda Gerold  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
99R5.Service@cmimgmt.com

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-----Original Message-----

From: Brenda Gerold  
Sent: Monday, June 8, 2020 7:37 AM  
To: S&S Work Request (workrequest@sandsmidatlantic.com) <workrequest@sandsmidatlantic.com>  
Cc: Lindsay Ruby (lindsay@sandsmidatlantic.com) <lindsay@sandsmidatlantic.com>; Richard Hicks <richard.hicks@cmimgmt.com>; Seth Brannon (seth@sandsmidatlantic.com) <seth@sandsmidatlantic.com>  
Subject: MD013 - CSS 25438 - WO 12342 - GAITHERSBURG - OMS Roof Storm Damage - Urgent

S&S Team,

Need scheduled URGENT service call date for:

MD013 MG BENJAMIN L. HUNTON MEM USARC        8791 SNOUFFERS SCHOOL ROAD, GAITHERSBURG, MD 20879 -  
SEE PICS ATTACHED - Rick Hicks will reach out to Seth Brannon

MD013 Nathan Rigney 540-333-0154 AFOS

MD013 Glenn Umberger        301-978-6581; desk: 910-598-8810        POC/FC

\* Please inform your techs that it is mandatory to wear face coverings and follow social distancing CDC guidelines. (see email attachment).

Here's CSS# 25438, URGENT (7 DAYS) service call work order #12342 for your action and a reminder to contact Rick Hicks if the service call exceeds \$450 so he can contact the COR for approval to repair. Don't forget to have your tech complete the service call certification of work form (COW) and to provide before and after pictures. Pics must be provided with the COW form.

NOTE: This is only approval for your tech to work on this scope of work. If site personnel requests other work to be completed outside of stated work - please ask them to put a service call request in with the AFOS or RFOS and then we can get their concerns addressed.

Thanks - Rick Hicks, CMI Management

Kindly reply so I will know you are in receipt of this email.

Very Respectfully,

Brenda Gerold  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
99R5.Service@cmimgmt.com

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-----Original Message-----

**From:** Brenda Gerold  
**Sent:** Monday, June 8, 2020 7:23 AM  
**To:** Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@mail.mil>; Richard Hicks <richard.hicks@cmimgmt.com>; Rigney, Nathan Lynn CTR USARMY 99 RD (USA) <nathan.l.rigney.ctr@mail.mil>  
**Cc:** Umberger, Glenn R Jr CIV USARMY USAR LEGAL CMD (USA) <glenn.r.umberger.civ@mail.mil>; Bowling, Mark J CW3 USARMY 99 RD (USA) <mark.j.bowling4.mil@mail.mil>  
**Subject:** RE: 25438 for MD013 -- GAITHERSBURGFW: MD013 - OMS Roof Storm Damage Urgent

Acknowledged and processing work order service call #12342 through S&S.

Very Respectfully,

Brenda Gerold  
Work Orders Service Desk / 99th - Region 5  
5285 Shawnee Road, Suite 510  
Alexandria, VA 22312  
703-738-5302  
99R5.Service@cmimgmt.com

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-----Original Message-----

**From:** Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@mail.mil>  
**Sent:** Sunday, June 7, 2020 6:51 PM  
**To:** Richard Hicks <richard.hicks@cmimgmt.com>; Brenda Gerold <brenda.gerold@cmimgmt.com>; Rigney, Nathan Lynn CTR USARMY 99 RD (USA) <nathan.l.rigney.ctr@mail.mil>

Cc: Umberger, Glenn R Jr CIV USARMY USAR LEGAL CMD (USA) <glenn.r.umberger.civ@mail.mil>; Bowling, Mark J CW3 USARMY 99 RD (USA) <mark.j.bowling4.mil@mail.mil>  
Subject: 25438 for MD013 -- GAITHERSBURGFW: MD013 - OMS Roof Storm Damage Urgent

CSS Ticket Number: 25438

Service Call Priority ( urgent, ): Urgent Service Name, Office and Command of Requestor: Ken Augustin, Nathan Rigney , Glen Umberger Type of Funding (COR Input) Paying Activity Code (PAC) (COR Input) Date and time call received: Specific craft designation(s): Repair the missing shingles that were blown off during high winds Please provide an assessment of the roof if it need replacement Callers' description of the problem or requirement:

Ken Augustin  
RFOS C11,  
99th RD DPW, USARC  
Cell 410-703-0883  
Kenneth.p.augustin.civ@mail.mil

-----Original Message-----

From: Umberger, Glenn R Jr CIV USARMY USAR LEGAL CMD (USA)  
Sent: Sunday, June 7, 2020 7:16 PM  
To: Augustin, Kenneth P CIV USARMY 99 RD (USA) <kenneth.p.augustin.civ@mail.mil>; Rigney, Nathan Lynn CTR USARMY 99 RD (USA) <nathan.l.rigney.ctr@mail.mil>  
Cc: St Laurent, Tara F CIV USARMY USAR LEGAL CMD (USA) <tara.f.stlaurent.civ@mail.mil>; Rivera, Deborah CW4 USARMY USAR LEGAL CMD (USA) <deborah.rivera1.mil@mail.mil>  
Subject: MD013 - OMS Roof Storm Damage

Gentlemen,

Some damage to the roof of the OMS has been discovered.

It is believed that the missing roofing shingles are a result of the high winds and storms experienced in the area over the last several days.

Request a ticket be input to repair/replace the damaged sections.

----- Break -----

As this is the second instance of roofing shingles being damaged and needing repaired in 2 years, last repairs made for storm damage in April 2018, recommend the OMS Roof be inspected for serviceability and potential need for replacement. The roof on the OMS is approximately 15 years old.

Thank you.

Very Respectfully,

Mr. Glenn R. Umberger Jr  
Command Executive Officer  
USAR Legal Command  
Phone: 910-598-8810

Mobile: 301-978-6581

Fax: 910-598-8976

Email: glenn.r.umberger.civ@mail.mil