

Brenda Gerold

From: Tina Lee <tina.lee@tideh2o.net>
Sent: Monday, November 2, 2020 6:45 AM
To: Chris Hertsch
Cc: Adam Colopy; Brenda Gerold
Subject: Re: CSS 264910 WO 12763 VA048
Attachments: image001.png

Follow Up Flag: Follow up
Flag Status: Completed

Thanks Chris!!!

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From: Chris Hertsch <chrish@a1doorcompany.com>
Sent: Monday, November 2, 2020 7:41:59 AM
To: Tina Lee <tina.lee@tideh2o.net>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Brenda Gerold <brenda.gerold@cmimgmt.com>
Subject: RE: CSS 264910 WO 12763 VA048

We did not get the serial number off of the motor, but here is a picture and the new motor. The serial number is on the white sticker that is located on the bottom of the unit. Also, attached is the product guide for the motor, which lists the warranty information. This unit has a 2 year warranty from the manufacture and we offer a 1 year on installation. Let me know if you need anything else.

Thanks,

Chris Hertsch

COO

Office: (804) 271-3035
Mobile: (804) 551-1853
Fax: (804) 275-4833
www.a-1doorco.com



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From: Tina Lee <tina.lee@tideh2o.net>
Sent: Friday, October 30, 2020 5:18 PM
To: Chris Hertsch <chrish@a1doorcompany.com>
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Brenda Gerold <brenda.gerold@cmimgmt.com>
Subject: FW: CSS 264910 WO 12763 VA048

Chris,

Do you have warranty paper work for the motor? Picture and serial number?

Or can you tell me please what you cover as far as Warranty?

Thank you make it a great day!

Tina M. Lee

Project Coordinator

TIDEWATER, INC.

tina.lee@tideh2o.net

C: 614-623-9569

From: Chris Hertsch <chrish@a1doorcompany.com>

Sent: Friday, October 30, 2020 12:07 PM

To: Tina Lee <tina.lee@tideh2o.net>

Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>

Subject: RE: CSS 264910 WO 12763 VA048

Sorry about that. I though this was already sent over to you guys by our accounting department. Attached is the signed work order. Please let me know if you need anything else.

Thanks,

Chris Hertsch

COO

Office: (804) 271-3035

Mobile: (804) 551-1853

Fax: (804) 275-4833

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From: Tina Lee <tina.lee@tideh2o.net>

Sent: Friday, October 30, 2020 12:21 PM

To: Chris Hertsch <chrish@a1doorcompany.com>

Cc: Adam Colopy <adam.colopy@tideh2o.net>; 'Richard Hicks' <richard.hicks@cmimgmt.com>

Subject: FW: CSS 264910 WO 12763 VA048

Chris,

I never received the SOGNED COW (Certificate of Work) and the final pictures for the WO. Please send as soon as you can so I can close out.

It was completed 10/06 and you stated Tech had to finish Paperwork.

Thank you make it a great day!

Tina M. Lee

Project Coordinator

TIDEWATER, INC.

tina.lee@tideh2o.net
C: 614-623-9569

From: Tina Lee
Sent: Tuesday, September 29, 2020 12:42 PM
To: Chris Hertsch <chrish@a1doorcompany.com>
Cc: Adam Colopy <adam.colopy@tideh2o.net>
Subject: CSS 264910 WO 12763 VA048

Chris,

The attached quote has been approved. **PLEASE REPOND BY EMAIL THAT YOU RECEIVED THIS NOTIFICATION.**

Please inform your techs that it is mandatory to wear face coverings and follow social distancing CDC guidelines. (see email attachment).

NOTE: This is only approval for your tech to work on this scope of work. IF site personnel requests other work to be completed outside of stated work -please ask them to put a service call request in with the AFOS or RFOS and then we can get their concerns addressed -Thank you

The NTE amount for this task is: \$2,042.60

***** PLEASE NOTE: Once the job is completed, after pictures of the job needs to be submitted via email along with the attached Certificate of Work form that we need to have filled out completely and have signed by your Technician and the POC at the facility upon completion of the work*****

For scheduling, please let me know a date and time that works best for you and I will coordinate with the onsite POC

Please contact me if you have any questions.

Thank you and make it great day!

Tina M. Lee
Project Coordinator
TIDEWATER, INC.

tina.lee@tideh2o.net
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Powell, OH 43065

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