

## Tina Lee

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**From:** Richard Hicks  
**Sent:** Friday, July 23, 2021 10:56 AM  
**To:** Tina Lee  
**Subject:** FW: CSS 27317 WO 13134

Tina please upload to WO# 13134

Rick

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**From:** Richard Hicks  
**Sent:** Friday, July 23, 2021 10:55 AM  
**To:** Mary Lowery <Mary.Lowery@tideh2o.net>  
**Cc:** Gabrielle Mascelli <gabrielle.mascelli@tideh2o.net>; Adam Colopy <adam.colopy@tideh2o.net>  
**Subject:** RE: CSS 27317 WO 13134

Mary ,  
Perfect ! I will recommend to Scott on Tuesday that all light poles should have a cap installed . And please open a CSS Ticket to prevent future damage .  
Thanks for getting me the answer .

Thanks,  
Rick

Rick Hicks  
Project Manager Region 5  
CMI Management Inc.  
5285 Shawnee Road Suite #510  
Alexandria, VA 22312  
703-738-5301  
[Richard.Hicks@cmimgmt.com](mailto:Richard.Hicks@cmimgmt.com)

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**From:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Sent:** Friday, July 23, 2021 10:47 AM  
**To:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>  
**Cc:** Gabrielle Mascelli <[gabrielle.mascelli@tideh2o.net](mailto:gabrielle.mascelli@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** FW: CSS 27317 WO 13134

Rick, see below.

Thank you,  
**Mary Lowery**  
Project Coordinator  
**TIDEWATER, INC.**

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A  
Elkridge, MD 21075

C: 410-967-5346

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**From:** Lyndsay Koleznar <[lkoleznar@mooreselectric.com](mailto:lkoleznar@mooreselectric.com)>

**Sent:** Friday, July 23, 2021 10:46 AM

**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>

**Cc:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>

**Subject:** RE: CSS 27317 WO 13134

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Good Morning Mary –

Below are the tech's notes from the work order:

*When changing out fixture head, the wire feeding the fixture from the other fixture had burned up in the middle of the pole.*

*The said wires were burned into the fixture and could not be used.*

*The pole did not have a cap on top to keep weather and or birds from shorting out the wires which is why the wires burned up.*

*i put a rubber cap on top of the pole to prevent water or birds from getting into the pole.*

*i noticed a hand hole cover was missing due to the plastic screw was broken. I replaced the screw with a stainless steel screw and placed cover back on the pole.*

*We turned the power back to the lights and ll lights are working properly.*

Please let me know if there is anything I can further assist with!

Thank you!

*Lyndsay Koleznar*

Customer Care Representative

Moore's Electrical & Mechanical

800.789.7199 (24 hour Commercial Line)

434.369.3556 (Direct Line)

888.772.2712 (Fax)

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**From:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>

**Sent:** Friday, July 23, 2021 9:56 AM

**To:** Lyndsay Koleznar <[lkoleznar@mooreselectric.com](mailto:lkoleznar@mooreselectric.com)>

**Cc:** Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>; Gabrielle Mascelli <[gabrielle.mascelli@tideh2o.net](mailto:gabrielle.mascelli@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>

**Subject:** FW: CSS 27317 WO 13134

Good Morning Lyndsay!

Can you please see below and let me know?

Thank you,

**Mary Lowery**

*Project Coordinator*

**TIDEWATER, INC.**

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A

Elkridge, MD 21075

C: 410-967-5346

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**From:** Mary Lowery

**Sent:** Friday, July 23, 2021 9:55 AM

**To:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>

**Cc:** Gabrielle Mascelli <[gabrielle.mascelli@tideh2o.net](mailto:gabrielle.mascelli@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>; Richard Hicks <[richard.hicks@cmimgmt.com](mailto:richard.hicks@cmimgmt.com)>

**Subject:** RE: CSS 27317 WO 13134

Thanks April!

Did they install the FENCO CAP to seal the light pole from water getting in ? See attached picture , I'm just curious.

Thank you,

**Mary Lowery**

*Project Coordinator*

**TIDEWATER, INC.**

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

6625 Selnick Drive, Suite A

Elkridge, MD 21075

C: 410-967-5346

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**From:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>  
**Sent:** Thursday, July 22, 2021 4:20 PM  
**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Cc:** Gabrielle Mascelli <[gabrielle.mascelli@tideh2o.net](mailto:gabrielle.mascelli@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** RE: CSS 27317 WO 13134

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Good Evening Mary –

I've attached the photos and COW for 13134.

Thank You,

April J. Goodwin

Commercial Service Electrical Customer Care  
800.789.7199 (24 Hour Commercial Service)  
434.309.2553 (Direct Line)  
888.722.2712 (Fax)  
[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)



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**From:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Sent:** Thursday, July 22, 2021 3:50 PM  
**To:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>  
**Cc:** Gabrielle Mascelli <[gabrielle.mascelli@tideh2o.net](mailto:gabrielle.mascelli@tideh2o.net)>; Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** RE: CSS 27317 WO 13134

Hi April,

Can you please send over the COW & pics for this ticket ASAP so that I can get this closed out?

Thank you,  
**Mary Lowery**  
Project Coordinator  
TIDEWATER, INC.

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)  
6625 Selnick Drive, Suite A  
Elkridge, MD 21075

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**From:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>  
**Sent:** Wednesday, July 7, 2021 9:16 AM  
**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Subject:** CSS 27317 WO 13134  
**Importance:** High

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Mary –

With the hurricane coming through, tomorrow is not going to be a good day for outdoor work at VA701. Could we reschedule this for Thursday, 07/15 or Friday, 07/16?

Thank You,

April J. Goodwin

Commercial Service Electrical Customer Care  
800.789.7199 (24 Hour Commercial Service)  
434.309.2553 (Direct Line)  
888.722.2712 (Fax)  
[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)



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**From:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Sent:** Friday, June 25, 2021 11:07 AM  
**To:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>  
**Subject:** RE: [External Sender] WO Updates needed

Thanks April! We are good to go for 7/8.

Thank you,  
**Mary Lowery**  
Project Coordinator  
**TIDEWATER, INC.**

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)  
6625 Selnick Drive, Suite A  
Elkridge, MD 21075

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**From:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>  
**Sent:** Friday, June 25, 2021 9:39 AM  
**To:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>  
**Subject:** FW: [External Sender] WO Updates needed

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Good Morning Mary –

**13134** – These parts are ready for pickup at our vendor. I have the following dates available for scheduling.

Friday, 07/02  
Tuesday, 07/06  
Wednesday, 07/07  
Thursday, 07/08  
Friday, 07/09

Thank You,

April J. Goodwin

Commercial Service – Electrical Department  
800.789.7199 (24 Hour Commercial Service)  
434.309.2553 (Direct Line)  
888.722.2712 (Fax)  
[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)



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**From:** April Goodwin  
**Sent:** Friday, June 25, 2021 8:24 AM  
**To:** 'Mary Lowery' <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>; Lyndsay Koleznar <[lkoleznar@mooreselectric.com](mailto:lkoleznar@mooreselectric.com)>; Nicole Hart <[nhart@mooreselectric.com](mailto:nhart@mooreselectric.com)>; Arbry Charlton <[acharlton@mooreselectric.com](mailto:acharlton@mooreselectric.com)>  
**Cc:** Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>  
**Subject:** RE: [External Sender] WO Updates needed

**13646** – This work order appears to still be a work in progress. Nicole is out of office today, but will be back in on Monday and will follow up with you then.

**12474** – I have reached out to the vendor to obtain tracking information/ETA on these parts. They had told us the ETA was 3 to 4 weeks out which had them shipping out between 06/17 and 06/24. I will follow back up with you on this one as soon as I have updated information.

**13134** – I have followed up with our parts department and advised that we need an update on this today. I have also escalated this to our management team since these parts have been ordered since May 12<sup>th</sup> with no ETA provided. I will follow back up with you as soon as I have updated information.

**13959** – Per the notes in the workorder, the part has not yet arrived. Nicole will follow up on Monday after she reaches out to her technician to obtain an update.

**14362** – This work order appears to still be a work in progress. Nicole will follow up on Monday.

**14393** – Parts are on order. Our parts department has reached out to the vendor for an update on ETA. Nicole will follow up on Monday.

Thank You,

April J. Goodwin

Commercial Service – Electrical Department

800.789.7199 (24 Hour Commercial Service)

434.309.2553 (Direct Line)

888.722.2712 (Fax)

[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)



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**From:** Mary Lowery <[Mary.Lowery@tideh2o.net](mailto:Mary.Lowery@tideh2o.net)>

**Sent:** Thursday, June 24, 2021 12:13 PM

**To:** April Goodwin <[agoodwin@mooreselectric.com](mailto:agoodwin@mooreselectric.com)>; Lyndsay Koleznar <[lkoleznar@mooreselectric.com](mailto:lkoleznar@mooreselectric.com)>; Nicole Hart <[nhart@mooreselectric.com](mailto:nhart@mooreselectric.com)>; Arbry Charlton <[acharlton@mooreselectric.com](mailto:acharlton@mooreselectric.com)>

**Cc:** Adam Colopy <[adam.colopy@tideh2o.net](mailto:adam.colopy@tideh2o.net)>

**Subject:** [External Sender] WO Updates needed

**Importance:** High

Hey Ladies,

Can you please provide updates for the below tickets ASAP?

13646- Need COW/ pics

12474- Parts?

13134- Parts?

13959- Parts?

14362- Proposal needed

14393- Need schedule date, sent approval on 6/16

Thank you,

**Mary Lowery**

*Project Coordinator*

**TIDEWATER, INC.**

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[mary.lowery@tideh2o.net](mailto:mary.lowery@tideh2o.net)

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