

**Tina Lee**

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**From:** Richard Hicks  
**Sent:** Wednesday, February 24, 2021 8:15 AM  
**To:** Tina Lee  
**Subject:** FW: [Non-DoD Source] Bond Water Technologies HVAC Glycol level - Lab Results - VA-701 (UNCLASSIFIED)

Upload to 13845

-----Original Message-----

From: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>  
Sent: Tuesday, February 23, 2021 4:45 PM  
To: Richard Hicks <richard.hicks@cmimgmt.com>  
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@mail.mil>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>  
Subject: RE: [Non-DoD Source] Bond Water Technologies HVAC Glycol level - Lab Results - VA-701 (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Yes  
Option #1 please

Very Respectfully,

Scott A. Grenier  
Regional Facility Operations Specialist  
99th Div (R) DPW  
1741 E Belt Blvd  
Richmond, VA 23224  
Cell: 254.220.8083  
Office: 910.598.8339  
Email: scott.a.grenier.civ@mail.mil

-----Original Message-----

From: Richard Hicks [mailto:richard.hicks@cmimgmt.com]  
Sent: Monday, February 22, 2021 9:42 AM  
To: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@mail.mil>  
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>  
Subject: RE: [Non-DoD Source] Bond Water Technologies HVAC Glycol level - Lab Results - VA-701 (UNCLASSIFIED)

Hi Scott ,  
Did you make a decision on which option you wanted to go with ?

Thanks

Rick

Rick Hicks  
Project Manager Region 5  
CMI Management Inc.  
5285 Shawnee Road Suite #510  
Alexandria, VA 22312  
703-738-5301  
Richard.Hicks@cmimgmt.com

-----Original Message-----

From: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>  
Sent: Wednesday, January 13, 2021 8:11 AM  
To: Richard Hicks <richard.hicks@cmimgmt.com>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@mail.mil>  
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>  
Subject: RE: [Non-DoD Source] Bond Water Technologies HVAC Glycol level - Lab Results - VA-701 (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Angela

Can you reach out to the builder or send me their POC so we can at least get their take (option #2)?  
If this is not under the warranty or they are unable to fix the issue, I want to go with Option #1. See below message from Rick. We will need to make a CSS ticket for this option.

Very Respectfully,

Scott A. Grenier  
Regional Facility Operations Specialist  
99th Div (R) DPW  
1741 E Belt Blvd  
Richmond, VA 23224  
Cell: 254.220.8083  
Office: 910.598.8339  
Email: scott.a.grenier.civ@mail.mil

-----Original Message-----

From: Richard Hicks [mailto:richard.hicks@cmimgmt.com]  
Sent: Tuesday, January 12, 2021 3:52 PM  
To: Grenier, Scott Anthony CIV USARMY 99 RD (USA) <scott.a.grenier.civ@mail.mil>; Williams-Taylor, Angela W CTR USARMY 99 RD (USA) <angela.w.williams-taylor.ctr@mail.mil>  
Cc: Adam Colopy <adam.colopy@tideh2o.net>; Devlin, Thomas J CIV USARMY CENAP (USA) <Thomas.J.Devlin@usace.army.mil>  
Subject: [Non-DoD Source] Bond Water Technologies HVAC Glycol level - Lab Results - VA-701

Hi Scott ,

SEE ATTACHED LAB RESULTS - Under our HVAC corrosion inhibitor program in our contract -Annually we run a glycol Analysis , and Jon from Bond water has recommendations below .

""Here are the results, as I said, we need to get the reserve alkalinity up, this is a good measurement to see how closely the glycol is from breaking down. Normal levels are 12-14, we are down to 3, indicating that the glycol may be close to breaking down. The good news is, we could add a specialty chemical called metaborate to stabilize the glycol and get the reserve alkalinity back up to the 12-14 range. Let me know if you'd like a quote."" Also the Glycol level is a little low at 20% . The optimal range is 30% .

Scott I need direction from you on how you would like me to proceed ?

Options are :

- \* #1 -Open a service call ticket and let Bond pull a proposal together
- \* #2-Go back to the builder to resolve the issue
- \* Please contact me with any questions

Thanks

Rick

Rick Hicks

Project Manager Region 5

CMI Management Inc.

5285 Shawnee Road Suite #510

Alexandria,VA 22312

703-738-5301

Richard.Hicks@cmimgmt.com

From: Jon Milller <jmiller@bondwater.com>  
Sent: Monday, January 11, 2021 4:31 PM  
To: Richard Hicks <richard.hicks@cmimgmt.com>  
Subject: FW: Lab Results - VA-701

Hey Rick,

Here are the results, as I said, we need to get the reserve alkalinity up, this is a good measurement to see how closely the glycol is from breaking down. Normal levels are 12-14, we are down to 3, indicating that the glycol may be close to breaking down. The good news is, we could add a specialty chemical called metaborate to stabilize the glycol and get the reserve alkalinity back up to the 12-14 range. Let me know if you'd like a quote.

Jon Miller, CWT

Account Manager

Bond Water Technologies

301-580-9820 (cell)

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